

Domestic Violence & Child Maltreatment

Resource Directory



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INTRODUCTION AND PURPOSE

Family violence erupts in a home. A mother is battered. Her children witness the abuse. One child is struck and bruised. A neighbor calls the police, who arrest the batterer. The family enters the court system and the child welfare system. What happens next? Too often, the answer is a disjointed and ineffective set of interventions from several different courts and social service agencies that treat adult domestic violence and child maltreatment as separate and unrelated issues. In worst-case scenarios, the children are taken from the battered mother who is blamed for allowing the children to be exposed to violence and/or the perpetrator is released from jail with no follow-up plan for trial, intervention services, or safety planning for the child and adult victims.

The *Domestic Violence and Child Maltreatment Resource Directory* (the *Directory*) was developed to provide a user-friendly resource to front line workers engaged in service planning for families experiencing the co-occurrence of domestic violence and child maltreatment (referred to as DV/CM families). The overall goal of the *Directory* is to promote service planning that is appropriate, holistic, and well coordinated in terms of meeting the diverse and unique needs of DV/CM families.

The Introduction section of the *Resource Directory* provides an *Overview of Domestic Violence and Child Maltreatment* that provides a framework for referring families for services. Sections 1-9 provide a brief description of specialized and general subsistence resources and agencies for children and families. **Helpful Hints**, as well as introductory explanations provide a context for the referral process. No section is considered exhaustive in terms of the total number of agencies providing services in the designated categories.

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Many thanks to Greenbook Initiative staff, Christine Raborn for completing the countless revisions of the *Directory*. Many thanks to our federal program manager, Marylouise Kelley for her review of the *Directory* as well.

***Disclaimer:** The inclusion of an agency in the *Service Directory* is not an endorsement of that agency. Service providers and consumers should use due diligence in referring or accessing services. The material in the *Directory* was current at the time of publication, to the extent verifiable.

DOMESTIC VIOLENCE & CHILD MALTREATMENT OVERVIEW

Definition of Domestic Violence

Effective Intervention In Domestic Violence & Child Maltreatment Cases: Guidelines for Policy and Practice (the Greenbook, developed by the National Council of Juvenile & Family Court Judges) defines domestic violence as a pattern of assaultive and coercive behaviors, often including physical, sexual, and psychological attacks, as well as economic coercion, that adults and adolescents use against their intimate partners. The assaults may also jeopardize the safety and well being of children who may witness the abuse and/or experience abuse.

Although domestic violence is a form of family violence that warrants specialized intervention from a range of competent service providers, it is also a crime that may need to be addressed by the criminal justice system. Therefore, a coordinated and effective system of interventions that includes child welfare, the court, law enforcement, service providers, and the community is required to provide the safety that is needed for adult and child victims, as well as the accountability that requires the perpetrator to end the abusive behavior.

Definition of Child Maltreatment

The Greenbook states that child maltreatment encompasses a wide range of behaviors, including physical and sexual assaults, neglect, and emotional injuries inflicted on children. The distinction between child abuse and neglect is frequently understood to be the difference between “acts of commission” (child abuse) and “acts of omission” (child neglect). In Missouri, child abuse and neglect are defined separately in both criminal and juvenile court statutes. The criminal statutes define which acts constitute child abuse and neglect for the purpose of determining criminal responsibility, and the juvenile codes define abuse and neglect for the purpose of protection of the child in juvenile proceedings.

Scope of the Problem:

➤ *Domestic Violence Statistics:*

- In this country each year, approximately 1 million children are maltreated and 2 million women are abused each year (Edleson, 1999)
- A wide variety of authoritative sources indicate that between 85- 95% of abusers are men who batter women. Consequently, references to victims of abuse and batterers in this document will reflect this gender-based reality.
- Women experience more chronic and injurious physical assaults by intimate partners than do men. Domestic violence is the leading cause of injury and death to women between the ages of 15-44, including car accidents, muggings, and cancer combined.
- As many as 324,000 women each year experience intimate partner violence during their pregnancy.
- Women of all races are about equally vulnerable to violence by an intimate partner.

➤ *Domestic Violence & Child Maltreatment:*

- An estimated 3.3 million children between the ages of three and seventeen are at risk of witnessing domestic violence each year in this country. In families where domestic violence is present, the children are aware of the abuse in 80 to 90% of the cases.
- As many as half a million children may be encountered by police during domestic violence arrests each year.
- In a national survey of more than 6,000 American families, 50 percent of the men who frequently assaulted their wives also frequently abused their children. (Straus & Gelles, 1990)
- Children who are exposed to domestic violence are at increased risk of being murdered or physically injured.

➤ *Domestic Violence & Substance Abuse:*

Although substance abuse or mental illness do not cause domestic violence, they frequently co-occur and often lead to child abuse and neglect reports:

- More than 50% of the batterers referred to criminal justice and social service agencies are substance abusers. (Bennett, 1998).
- Adult victim’s rates of substance abuse appear to be higher than adults who are not victims of domestic violence, possibly leading to more frequent child neglect findings among these adults (Stark and Flitcraft, 1996).

Domestic Violence and Children

Children exposed to domestic violence may experience many events, whereby the perpetrator is abusive to the intimate partner/children's mother (surrogate):

- Hearing the batterer verbally degrade and threaten the adult victim;
- Observing bruises and injuries sustained by the adult victim;
- Experiencing unexpected and frequent moves due to the adult victim's attempt to secure safety for herself and the children;
- Hearing the adult victim's screams and pleas for help;
- Watching the batterer being taken into police custody;
- Witnessing the adult victim being taken to the hospital by ambulance;
- Being used as pawns or spies by the batterer in his attempts to control the adult victim;
- Being forced to participate in the adult victim's abuse and degradation of the adult victim;
- Attempting to intervene (successfully or unsuccessfully) in a violent assault; and
- Being physically injured or battered as a result of intervening or by being present during a violent assault.

Impact of the Co-occurrence of Domestic Violence & Child Maltreatment:

There is an overlap of 30 to 60 percent between violence against children and violence against women in the same families. The impact of this dual form of violence on children be widespread and range from minimal to significant:

- a) **Emotional/Behavioral Impact:** Domestic violence can have an impact on children at all stages of development.
 - Infants exposed to violence may not develop the attachments to their caretakers that are critical to their development; and in extreme cases they may suffer from "failure to thrive."
 - Preschool children in violent homes may regress developmentally and suffer sleep disturbances, including nightmares. School-age children who witness violence may exhibit a range of problem behaviors including depression, anxiety, and violence towards peers.
 - Adolescents who grow up in violent homes may be at greater risk to attempt suicide, abuse drugs and alcohol, run away from home, engage in teenage prostitution, and commit sexual assault crimes. (Wolfe, Wekerle, Reitzel, and Gough, 1995). Such adolescents are also at greater risk for recreating the abusive relationships they have seen. (Family Violence Prevention Fund, *The Effects of Domestic violence on Children 2003*) However, not all children have such problems, and problems that seem profound can abate after a period of safety and security (Stark, expert testimony from *Nicholson v. Williams*, 203 F.Supp.2d 153, 2002).
- b) **Physical Impact:** In addition to psychological and emotional problems, one of the more serious consequences of domestic violence in the home is physical injury to children. Batterers sometimes intentionally injure children in an effort to intimidate and control their adult partners. These assaults can include physical, emotional, and sexual abuse of the children. Accidental injury of children can also occur during an assault on an intimate partner. Assaults on younger children may occur while the mother is holding the child. Injuries to older children can occur when an adolescent attempts to intervene in a violent episode to protect the mother or siblings.
- c) **System Impact:** Within the court and child welfare systems charged to help families experiencing domestic violence and child maltreatment, children of battered women are often re-victimized by prolonged legal disputes regarding custody decisions and visitation schedules. These children are also at greater risk for child welfare and the courts to place them in out of home care, charge the non-offending parent with "failure to protect" and/or separate the child(ren) from their non-offending parent (victim of domestic violence).

Resilience in Children

Although numerous studies document the potentially negative impact of domestic violence on the psychological, emotional, physical, and behavioral development of children, there is also research indicating that many children exposed to domestic violence do not demonstrate significant adverse impact and some show even high competence. Each child's experiences, perceptions, and response to domestic violence are unique, and many variables need to be considered when assessing the impact. Interventions should provide children with protection against the risks that are tailored to the needs of the individual child. Those protective factors that can promote positive outcomes in children who have experienced violence include:

- Secure attachment to a non-violent parent, caregiver, or other significant adult.
- Children's belief in their own capacity for success: develop interventions that help children identify and capitalize on their strengths instead of highlighting why they are destined to fail or be "at-risk".
- Access to multiple services that provide physical, social, and economic stability: provide coordinated interventions that address the multiple needs of the family, in addition to the domestic violence, i.e., access to health care, education, housing, social services, and employment that can provide stability for the family.
- A strong cultural identity and sense of ethnic pride: tailor interventions, particularly for children of color, that respect cultural diversity and the supports in the family/community that can promote positive identity and values.

Best Practice Guidelines for Service Planning:

Best practice guidelines from the *Greenbook* provide a foundation for service planning with DV/CM families. Three core principles are key to providing services that promote the safety, stability and well being of victims of family violence and accountability for perpetrators of that violence:

- ***Children in the care of their non-offending parent(s) whenever possible*** to promote stability and permanency for families. Making adult victims safer and stopping batterers' assaults are two important ways to do this.
- ***Community service system with many points of entry***. Services should be appropriate, accessible, coordinated and culturally competent.
- ***Differential response***. Because domestic violence encompasses a wide range of behaviors—from the extremely dangerous to the less serious, families require a range of interventions, some of them voluntary and some mandated.

The *Greenbook* states: "The provision of front-end, community-based services to protect victims; to help them find safe housing, jobs, and childcare; or to heal from trauma – may eliminate the need to call the child abuse hotline, file dependency petitions, or remove children from the care of their mothers. Additional services for fathers, including batterer intervention programs and social and economic supports, also may help some men reduce or end their violence and allow them to stay with their families or, if they must leave, help them to parent their children in more responsible and less abusive ways."

The *Greenbook* recommends the following in terms of service planning to promote safety of child and adult victims:

- Securing safe housing in the adult and child victim's own residence whenever possible or with her family or friends, in subsidized housing, in shelter, or in transitional or permanent housing;
- Providing voluntary advocacy services for battered women;
- Offering support to battered women in a respectful way that does not label them unnecessarily as neglectful and produce unintended, long-term, harmful consequences for them and their children;
- Referring perpetrators of domestic violence to batterer intervention and anti-violence education programs and monitoring attendance/compliance with court and program requirements;
- Referring adult victims to services that will aid in securing cash assistance, child and employment support, and welfare;

- Referring adult victims to voluntary supportive counseling, groups or community-based advocacy services, and to job training, parenting, substance abuse treatment, and immigration specialists in programs trained to respond to domestic violence victims and their children;
- Referring child victims to skilled resources for counseling and treatment services in order to assess and address the consequences of the violence;
- Referring battered mothers to legal advocacy, family law, or immigration law programs for assistance in obtaining protection orders, custody and safe visitation arrangements, child support, and/or divorce;
- Providing transportation to safety resources, including shelters, domestic violence programs, childcare, court, educational institutions, counseling, and health care services; and
- Asking for dependency court protection orders, when the battered woman agrees.

Components of Service Plan:¹

Services should be provided by those who have an understanding of the dynamics of domestic violence and are trained to respond meaningfully to the safety of multiple victims. The community should hold violent perpetrators responsible for their abusive behavior and provide a variety of legal interventions and social services to stop the violence. The services and tasks listed below are suggestive and not exhaustive.

- A. Services for non-abusing parent and child may include:
 - Support groups or Individual/group counseling through a battered women's program or otherwise for her and child
(Without the perpetrator present)
 - Mental health services
 - Legal advocacy: adult abuse orders of protection, financial and custody awards, public housing, immigration, public assistance, and bankruptcy and filing a child order of protection against perpetrator
 - Legal representation for, divorce, immigration, public assistance, bankruptcy, child/abuse neglect, and orders of protection
 - Employment, job training, and economic advocacy
 - Shelter and transitional living services
 - Life skills and household management
 - Visitation center services
 - In-home services and parent group support
 - Crisis nursery/Day care
 - Early intervention/support programs, e.g. Parents as Teachers or Mentor Programs
 - Substance abuse treatment
 - Food, clothing, housing and transportation services
 - Emergency funds
 - Translator/Interpreter services when appropriate
 - Call Abuse Hotline if child abuse and neglect warrants. (See Child Abuse and Neglect Guidelines)

- B. Service Plan tasks for non-abusing parent might include:
 - Participate in safety planning for herself and child
 - Participate in counseling
 - Participate in goal planning
 - If perpetrator cannot be removed from home, obtain stable housing elsewhere
 - Obtain OP against perpetrator if appropriate
 - Obtain financial orders against perpetrator if appropriate
 - Increase economic education and economic self-sufficiency
 - Increase awareness of the impact of domestic violence on children

¹ Excerpted from the Domestic Violence Assessment Protocol. Produced in 2004-2005 by a multidisciplinary Greenbook committee for use by Children's Division of the Department of Social Services and Child Protective Services of the Family Court. Contact either agency for more information

- C. Services for batterer might include: Primary intervention involves referral to an appropriate batterer intervention program (program that challenges assumptions about gender roles, appropriateness of use of power and control dynamics). The following may provide secondary interventions:
- Visitation center
 - Substance abuse treatment
 - Mental health services
 - Parenting classes
 - Probation and parole
 - Translator/Interpreter services when appropriate
- D. Service Plan tasks for perpetrator might include:
- Perpetrator will complete batterer intervention program focused on changing values around treatment of women and children
 - Perpetrator will cease verbal, emotional, sexual, or physical abuse toward partner or child
 - Perpetrator will cease power and control tactics against partner or child
 - Perpetrator will not involve children in attempts to control partner (e.g. monitoring partner's behavior)
 - Perpetrator will attend parenting program that increases awareness of impact of domestic violence on children
 - Perpetrator will support parenting of adult victim and not interfere with her parenting
 - Perpetrator will follow all condition of court orders and probation
 - Perpetrator will provide financial support for adult victim and child when appropriate
- E. Services/Interventions that are NOT APPROPRIATE for DV/CM Families:
- Couples or family counseling/therapy. Perpetrator should complete a batterer intervention program and the adult victim should receive domestic violence education and advocacy before this intervention is used.
 - Court mediation/divorce mediation.
 - Anger management groups and other non-Association of Batterer Intervention Provider (ABIP) interventions.
 - Visitation arrangements that endanger mothers and/or children (e.g. unstructured exchange, unsupervised visits, and continued visitation in the face of abuse of the child by the batterer)
 - Options for the adult victim that in her estimation, increase the level of danger for herself and her children. (For example: An order of protection might seem helpful to the worker, but in some cases it might actually enrage the batterer and increase the risk or harm. The adult victim is most knowledgeable about the batterer's behavior and what will increase the risk.

When in doubt, consult a domestic violence advocate/specialist for resources, suggestions, information, or other case management support.

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1. DOMESTIC VIOLENCE RESOURCES FOR VICTIMS & PERPETRATORS

A. SHELTER & RESIDENTIAL SERVICES FOR BATTERED WOMEN

Helpful Hints

- ❖ *Women's domestic violence shelters can be accessed directly by calling their hotline or shelter number.*
- ❖ *Do not call the Housing Resource Center (this is for homeless shelters only)*
- ❖ *Most DV shelters are able to work with women who have adolescent male children, however this varies from shelter to shelter.*
- ❖ *A woman must call the shelter herself, but may do so with a caseworker present if desired*

ST. LOUIS CITY

Fortress Outreach

P.O. Box 2115, Florissant, MO 63032
(314) 381-4422

Fortress Outreach

Prince Hall Family Support Center
4411 N. Newstead, St. Louis, 63115
(314) 389-6100

Provides shelter and support for battered women and their children (boys under 15) 8-week stay, support groups, information/referrals on community resources. Transitional housing program for women needing ongoing support for 1-2 years. At Prince Hall center: domestic violence and sexual assault services, counseling for children who have witnessed domestic violence and/or have been abused. Also life skills and parenting classes.

Women's Safe House

P.O. Box 63010, St. Louis 63163
(314) 772-4535 (24 hrs.)

Shelter and support for battered women and their children (boys to 15). Individual/group advocate, some counseling, meals provided. Support group for shelter residents. Capacity 35-50.

St. Martha's Hall

P.O. Box 4950, St. Louis 63108
(314) 533-1313 (24 hrs.)
www.saintmarthas.org

Emergency shelter for battered women and their children. Support group, food, clothing, emergency medical care, advocacy, information/referrals, and individual counseling for residents only. No childcare, but counseling for children. 9 women and 15 children (boys any age). 12 week stay. Located in St. Louis City.

ST. LOUIS COUNTY

ALIVE

P.O. Box 11201, St. Louis 63105
Hotline: (314) 993-2777
Business: (314) 993-7080
www.alivestl.org

Provides short-term emergency sanctuary for abused women and their children. Individual/group counseling and children's counseling. Legal advocacy.

Kathy J. Weinman Shelter

P. O. Box 5852, St. Louis 63134
(314) 423-1117 (24 hrs)

Emergency shelter for battered women and their children (boys to 17). 50 beds. Counseling, support groups, children's programs, advocacy, and meals. 12 week stay. Located in St. Louis County.

Jewish Council Against Family Violence

(888) 883-2323 (toll free)

Provides support and connections to community resources for Jewish women (or women who are raising children in Judaism) who are affected by domestic violence. Referrals to shelters that meet kosher rules, information on Jewish divorce and important religious laws.

Lydia's House

(314) 771-4411

Mon-Fri 8am-5pm. Transitional housing (6 months-2 years) for women who have been in a DV shelter. **WOMEN MAY NOT CALL DIRECTLY.**

ST. LOUIS COUNTY, (CONT'D.)

WEB Shelter Apartments

Location confidential.
(314) 615-4013

NOT an emergency shelter. Woman must be referred by an MCADV agency.

Provides shelter for older women 60+ living in abusive situations. 60 day maximum stay, extensions possible. Woman must be self-sufficient. Cab vouchers available. Case management provided. Sponsors speakers on elder abuse.

ST. CHARLES

The Women's Center

P. O. Box 51, St. Charles 63302
(636) 946-6854 (24 hours)
(877) 946-6854 24-hr Toll Free

DV shelter for women and their children (boys to 12). 17 beds. Counseling mandatory. Weekly support group. Legal advocacy and OP assistance.

FESTUS

COMTREA: A Safe Place

227 E. Main, Festus 63028
Office: (636) 931-2700
Shelter: (877) 266-8732

Shelter for battered women and their children (boys to 13). Minimum stay 2 weeks. Counseling provided.

MULTI-COUNTY

Turning Point

P. O. Box 426, Warrenton 63383
(888) 873-7233
Office: (636) 456-1186

Shelter for abused women and their children (boys any age). Counseling for residents, plus support groups, legal advocacy, case management, and crisis intervention. Serves: Franklin, Gasconade, Lincoln, Montgomery and Warren counties, AND ST. LOUIS AND ST. CHARLES COUNTIES.

ILLINOIS

Oasis Women's Center

111 Market Street, Alton, IL 62002
(618) 465-1978 (24 hr. hotline)
(800) 244-1978 (In Illinois only)

DV shelter for 10 women and 15 children (boys to 13). 21 day stay. Counseling, legal advocacy, emergency food and clothing for residents only. Speakers available on domestic violence, child abuse prevention, and pre-employment programs. Transportation will be needed from the Alton shuttle bus at Broadway and Market Streets. Call Bi-State at (314) 231-2345.

Phoenix Crisis Center

P.O. Box 1043
Nameoki Station, Granite City, IL 62040
(618) 451- 1008 (24 hour hotline)
Office: 618-451-1118

DV shelter for abused women and children (boys to 13). Meals and clothing. Group and individual therapy.

Southwestern Illinois

Violence Prevention Center

P. O. Box 831, Belleville, Il 62222
(618) 235-0892 (24 hr. hotline)
(800) 924-0096 (In Illinois only)

28 bed DV shelter for women and their children (boys to 14). 14 day stay (extensions possible). Meals, laundry, counseling, advocacy, in-service support and groups for residents. Also walk-in support groups and counseling for women.

LINCOLN COUNTY (TROY)

Terry Robertson Center

P.O. Box 17, Troy 63379
(877) 462-1758 (toll free)
(636) 462-3355 (24 hours)
(636) 462-2724 (office)
FAX 636-462-3176

Shelter for battered women and their children (boys to 13). Counseling, support groups, legal advocacy, and crisis intervention. Closed support groups for children. Sexual Assault Response Team for Lincoln County.

B. NON-SHELTER SUPPORT & INTERVENTION SERVICES FOR BATTERED WOMEN

ALIVE

City of St. Louis; Franklin, Jefferson, St. Charles, and St. Louis counties

P.O. Box 11201, St. Louis, MO 63105

Hotline: (314) 993-2777

Office: (314) 993-7080

Community based agency that provides services in. Services include: motel placement; domestic violence crisis intervention; case management, court advocacy, support groups for women, professional therapy for women and children; structured program for child witnesses of domestic violence; and emergency transportation.

AWARE

Barnes/Jewish/ Christian (BJC) patients and employees.

1 Barnes-Jewish Hospital Plaza

St. Louis, MO 63110

Office: (314) 362-9273

Hospital based program and advocacy for battered women who receive services at BJC. Also for current employees. Provides training for hospital staff and other health care professionals. Also services for **Bosnian/ Serbian/ Croatian women** in the Saint Louis area.

Bridgeway's Women's Center

Lincoln, St. Charles, and St. Louis counties & the City of St. Louis

P.O. Box 51, St. Charles, MO 63302

Toll Free Hotline: (877) 946-6854

Local Hotline: (636) 946-6854

Office: (636) 946-4780

Agency that provides shelter and non-residential services that include: domestic violence crisis intervention; case management; court advocacy; support groups for women; professional therapy for women; and structured program for children.

Fortress Outreach

City of St. Louis; St. Charles & St. Louis counties

P.O. Box 2115, Florissant, MO 63021-2115

Outreach Office

4411 N. Newstead, St. Louis, MO 63115

Hotline: (314) 381-4422

Office: (314) 653-1500

Shelter: (314) 381-3320

Outreach Office: (314) 389-6100

Agency provides shelter, advocacy, outreach, transitional housing and non-residential services, including: domestic violence and sexual assault

crisis intervention; case management, and court advocacy. Support groups for women and children; professional therapy for women and children; and structured program for children.

God is Able House of Prayer

Drop-In-Center

City of St. Louis & St. Louis County

10702 Manchester Road, Suite 8 & 9

Kirkwood, MO 63172

(314) 984-8873

Provides domestic violence crisis intervention, case management, court advocacy, support groups for women and children, and professional therapy for women.

Jewish Council Against Family Violence

(888) 883-2323

A national hotline that connects **Jewish women** affected by domestic violence to support and resources in the local Jewish community. Services apply also to women raising children in the Jewish faith.

LEAD Institute - Midwest

St. Louis LEAD

2165 Hampton Ave, St. Louis 63139

(636) 293-0082

Columbia LEAD

311 Bernadette Drive, Suite C

Columbia 65203-8104

(573) 445-5005 with TTY

Deaf Crisis Line (800) 380-DEAF (3323)

(With TTY, 24-hours)

Non-profit organization that provides statewide services to the deaf community of Missouri in areas of domestic violence, sexual assault, HIV/AIDS awareness, and drug and alcohol prevention. Summer camps for deaf or hard of hearing teenagers. *St. Louis location* (Deaf Psychological Services) provides counseling and victim advocacy/court advocacy for deaf victims of abuse.

Life Source Consultants

City of St. Louis & St. Louis County

119 Church Street, Suite 219

Ferguson, MO 63135

Outreach Office

929 N. Spring Ave., St. Louis, MO 63108

Crisis Line: (314) 524-0686

Office: (314) 524-4130

Community-based advocacy agency that provides: domestic violence and sexual assault crisis intervention; case management; court advocacy; support groups for women; services for African-American women; outreach office; and Spanish interpreter.

Love Team Ministries, Inc.

City of St. Louis & St. Louis County

P.O. Box 2326

Florissant, MO 63032

(314) 602-1357

Provides domestic violence crisis intervention, non-residential services, peer counseling, support groups for women and teens, case management, community education, and workshops and seminars.

Redevelopment Opportunities for Women

City of St. Louis & St. Louis County

2229 Pine, St. Louis, MO 63103

Office: (314) 588-8300

Outreach Office: (314) 863-0236

Community-based agency that provides: domestic violence crisis intervention; case management; professional therapy for women and children and structured program for children.

St. Louis Anti-Violence Project

City of St. Louis, St. Charles, St. Claire, St. Louis Counties, and Eastern Missouri

4557 Laclede Avenue, St. Louis, MO 63108

Reporting Line: (314) 367-4287

Office: (314) 361-3635 x. 27

Community-based agency that provides: domestic violence crisis intervention, sexual assault crisis intervention, and services for lesbian, gay, bisexual and transgender individuals.

SAWERRA

(South Asian Women Empowerment Regional Association)

St. Louis City & County

P.O. Box 31743, St. Louis, MO 63131

Helpline: (877) 729-3722

Local Help line: (314) 435-3722

Office: (314) 577-8715

Community-based agency that provides: safe-homes, domestic violence crisis intervention; referrals; and interpreters of Hindi, Gujarati, Marathi, Bengali, Urdu, Kannada, Tamil and Punjabi.

Woman's Place

City of St. Louis; Jefferson, St. Charles & St. Louis counties

2716 Sutton Ave., Maplewood, MO 63143

Office: (314) 645-4848

A Drop-in Center that provides: domestic violence crisis intervention; case management; court advocacy; support groups for women; professional therapy for women; adult ed/GED; holistic living and enrichment classes; community education; and domestic violence education for professionals.

WEB (Women, Elderly & Battered Coalition)

St. Louis City & County

P.O. Box 29402, St. Louis, MO 63126

Office: (314) 746-9270

Community based agency that provides the following services to women over 50: shelter referrals; case management, community education, and non-residential services.

Women's Support and Community Services

St. Louis Metro

2165 Hampton Ave., St. Louis, MO 63139

Hotline: (314) 531-2003

Office: (314) 646-7500

Community based agency that provides: domestic violence and sexual assault crisis intervention; support groups for women; professional therapy for women; abuse prevention education; 24-hour hotline; and Vietnamese, Spanish & Hebrew interpreters.

**YWCA Women's Resource Center/
St Louis Regional Sexual Assault Center**

St. Louis Metro

140 N. Brentwood Boulevard

St. Louis, MO 63105

Hotline: (314) 531-7273

Office: (314) 726-6665

Community based agency that provides: sexual assault crisis intervention; case management; support groups for women, adolescents and male victims of sexual assault; professional therapy for women; and off-site support groups.

Women of Grace

North St. Louis City

4020 St. Louis Ave., St. Louis, MO 63107

Office: (314) 652-9196

Provides domestic violence crisis intervention, case management, support groups for women and has available licensed childcare.

C. RELATED SERVICES FOR BATTERED WOMEN

Animal Protective Association of Missouri

(Domestic Violence Pet Assistance Program)

1705 S. Hanley Rd, St. Louis 63144

(314) 645-4610

www.apamo.org

Foster care for **PETS** of those leaving domestic violence situations. Clients must be referred by participating agencies and be able to sign a contract during APA business hours. Participating agencies are: Women's Safe House, Women's Center, St. Martha's Hall, Weinman Center, Fortress Outreach.

St. Louis Family Violence Council

4232 Forest Park Avenue, St. Louis 63108

(314) 781-7733 Fax: (314) 781.7734

fvc-org@sbcglobal.net

A 45+member association devoted to issues of family and domestic violence. Members include a broad range of social service agencies and service providers whose purpose is prevention, intervention and treatment of adults and children who are victims of family violence. The Council is the sponsor of the Family Justice Center, a "one stop center" with a broad range of services for victims of family violence and their children (expected to open in Summer 2005).

Missouri Coalition Against Domestic Violence (MCADV)

718 East Capitol Ave., Jefferson City, 65101

(573) 634-4161

Resource for information, education, and research on Domestic Violence. MCADV statewide member agencies listed on the website.

www.mocadv.org

Operation Safestreet

1200 Market, Room 422

St. Louis MO 63103

(314) 622-3444

CITY RESIDENTS ONLY. Provides help with minor home security – locks, smoke detectors, peepholes – FREE. Must be low income, elderly, disabled, have an Order of Protection, or damage to home done as result of crime and police report made. Call to see if one meets the agency's criteria. No service to apartments, businesses or Section 8 housing.

FACE-TO-FACE:

National Coalition Domestic Violence
Cosmetic/Reconstructive Support Project.

(800) 842-4546

Free facial reconstructive/plastic surgery repairing injuries to the head, neck, or face caused by domestic violence. Includes skin injury to the face (burns, scars, tattoos.) Call for eligibility guidelines and assessment.

Give Back a Smile Program:

800-773-4227

Assists survivors of domestic violence who have suffered injury to the front teeth.

Jewish Council Against Family Violence

(888) 883-2323

A national hotline that connects *Jewish women* affected by domestic violence to support and resources in the local Jewish community. Services apply also to women raising children in the Jewish faith.

Skin Care Outreach Empowers Survivors (S.C.O.R.E.S)

888-892-6702

Assists survivors of domestic violence who have suffered skin injury to the body (burns, scars, tattoos).

St. Louis County Domestic and Family Violence Council

www.stlouiscodvcouncil.com

The St. Louis County Domestic and Family Violence Council is tasked with building a collaborative community process to increase the awareness and understanding of domestic and family violence and its consequences and to reduce the incidence of domestic and family violence. The Council is comprised of community-based organizations, law enforcement, court representatives, education, and public and private organizations.

St. Louis Police - General Information

(314) 444-5555

D. BATTERER INTERVENTION PROGRAMS FOR MEN

Referral to a Batterer Intervention Program may be a new experience for many. This overview is intended to provide some introductory information about these programs that will assist in service planning and referral.

1. Why Anger Management Programs Are Not Appropriate Referrals for Domestic Violence:

- ❖ Anger management implies that the victim provokes the anger and precipitates the abuse, yet in domestic violence, abuse of power to control the partner is the key factor that provokes the violent behavior.
- ❖ Anger management fails to account for the pre-meditated controlling behaviors associated with abuse.
- ❖ Anger management tends to diffuse the responsibility for the abuse and prolong the batterer's denial.
- ❖ Anger management programs are significantly shorter than batterer intervention programs and they fail to deal with underlying belief systems that perpetuate the violence, such as entitlement, gender roles and privilege.
- ❖ Therefore, anger management programs are not appropriate referrals for domestic violence.

2. Batterer Intervention Programs as Referral Sources in Domestic Violence

- ❖ Batterer Intervention Programs are appropriate referrals for perpetrators of domestic violence. Most of the programs listed in Section D. serve only men. See Section E for programs that serve women.
- ❖ There are seven Batterer Intervention Programs, in the greater St. Louis area, that are members of the Association of Batterer Intervention Providers. These programs adhere to program standards, one of which requires programs to provide a minimum 26-week curriculum that addresses underlying belief systems that perpetuate the violence; including privilege, gender roles, and self-entitlement.
- ❖ Safety of victims of abuse is a core goal and focus of Batterer Intervention Programs.
- ❖ Entering a Batterer Intervention Program does not guarantee positive change; indeed in some circumstances, things may get worse for the adult and child victims. The adult victims of an abusive partner should make independent decisions to ensure the safety of their children and themselves. Participation and even successful completion of a batterer intervention program by a perpetrator does not guarantee an end to abusive behavior.

3. St. Louis County Batterer Compliance Program:¹ creates a centralized referral and monitoring service for parties on the Adult Abuse, Domestic Relations, and Dependency Court dockets.

- ❖ Compliance Coordinator:
 - Provides an initial orientation during which the Program Participant is referred to one of the Court Approved Batterer Intervention Programs. The Participant is ordered to contact the program and enroll within a specific time frame.
 - Receives standardized reports from the Batterer Intervention Program staff and forwards periodic progress reports to the Court that will be used in Compliance Review Hearings.
- ❖ Each Judge determines how to handle Compliance Review Hearings. Sanctions can be ordered for non-compliance.
- ❖ Persons who are ordered to complete a Batterer Intervention Program are responsible for paying the fees for the program to which they are referred. All participating programs offer a sliding scale fee structure.

¹ Grant funded program. Began in 2003 and will continue through the end of the Greenbook Initiative funding cycle (approximately October 2006).

In Making Referrals – One Might Want To Inquire About the Following:

- ❖ Are there state or local standards your program follows?
- ❖ Do you offer non-violent parenting classes as part of your curriculum?
- ❖ How is failure to attend or irregular attendance handled?
- ❖ If the participant is court-ordered, how does the court know if the referred person is compliant or non-compliant?

All of the programs listed are members of the Association of Batterer Intervention Providers and are expected to conform to the standards of that Association.

Abuse Prevention Program

Contact: Mark Robinson
6454 Alamo, St. Louis, MO 63105
(314) 863-2363 (314) 727-4068 fax

Meeting Information

Pilgrim Congregational Church
826 Union Avenue
St. Louis, MO 63108
(By Soldan High School-enter door on Kensington)

Program is a minimum of 26 weeks. The first 12 weeks is in a class setting. They must complete 8 out of 12 classes, but not miss more than two weeks in a row and demonstrate competency of the class work through testing, homework and worksheets. After passing the classroom portion, they become part of a treatment group. The eight disciplines surrounding violence taught in the class setting are put to use, focusing on relationship building and utilizing new skills learned. In order to complete the program the participant must demonstrate competency in two: Statement of Accountability and Recognition and Understanding of their pattern of conflicts with their partner.

Fees and Attendance Policies

The class portion fee is base on a sliding scale with income ranging from \$35 - \$15/week
The treatment group fees, also on a sliding scale range from \$25 - \$15/week
If two consecutive classes are missed the participant is considered in non-compliance
***The program does have a Spanish-speaking female counselor

**Bridgeway Counseling Services–
Alternatives to Violence and Abuse (AVA)**

Contact: Alison Brown/Sheryl LeJune
1570 South Main Street
Charles, MO 63303
(636) 757-2241 (636) 757-2205 fax

Meeting Information

*Groups offered at 5 different locations
St. Charles – 1570 South Main Street
University City- 7584 Olive Ste 205
Ferguson – 119 Church Street
Warrenton – 104 South Market
(I-70 -193, left onto 47, right on Boonslick to Market)
Troy – 481 Main, Ste 3 (Sheller Financial Bldg.)

\$100 initial assessment fee
\$15 -\$25 weekly fee (based on sliding scale)

Participant cannot miss more than 3 days in each of two 13-week sessions. Missed groups must be made-up. A participant who is non-compliant will be assessed a \$50 fee to re-start the program.

Progressive Youth Connection

9530 Watson Industrial Park, Suite B
St. Louis, MO 63126
(314) 963-8368
Fax: (314) 963-8935

Count to Ten: This curriculum, adaptable for all grade levels, teaches youth positive anger and impulse management skills and peaceful conflict resolution techniques adaptable to school, home and social life

Provident Counseling

Contact: Steve Doherty or Michael Hamm
2650 Olive Street, St. Louis, MO 63103
(314) 371-6500 (314) 371-6510 fax

Program is a minimum of 26 weeks. The groups average ten men per group and are led by two counselors.

Fees and Attendance Policies

\$80 assessment fee - Intake Appointments are scheduled during business hours are 1 hour
\$15 -\$25 weekly fee (based on sliding scale)
\$25 rescheduling fee required to make up a class within the 26-week period.

RAVEN

Contact: Barbara Hiltz
7314 Manchester, 2nd floor, St. Louis, MO 63143
(314) 645-2075 (314) 645-2492 fax

Fees and Attendance Policies:

Assessment and group fees are offered on a sliding fee scale and a work exchange option is available for men who are unemployed. Groups are available during daytime, evening and weekend hours. Assessments take approximately 2 hours. Raven's program is currently 48 weeks and participants are required to attend one 2-hour group per week. Participants are allowed two absences for each of the three 16 week periods. After these absences, participants will be required to restart the 16 - week section.

Groups are interactive and include discussion, education and role-plays. Topics include definitions of abuse, denial and accountability, gender and oppression, feelings, assertiveness, non-violence planning and non-violent parenting. Each participant is assigned a Case Manager and progress in the program is continually evaluated.

STEM – Strength Through Emotions Management

Contact: Ted Meltzer
10845 Olive, Ste. 100, St. Louis, MO 63141
Office: (314) 872-3132

Program is a minimum of 26 weeks. The groups average six men per group.

Fees and Attendance Policies

\$120 assessment fee
(Intake Appointments are scheduled during business hours and are 1 hour)
\$45 weekly fee

Serenity Counseling Services

Contact: Bill Maxson
36 Gravois Road, Fenton, Missouri 63026
Office: (636) 343-1114

Program is a minimum of 26 weeks. The program is divided into 2 thirteen -week sections. The curriculum for discussion groups has been adapted from the Domestic Abuse Intervention Project of Duluth. The groups average 10 – 12 men per group.

Fees and Attendance Policies:

\$25-\$50 initial assessment fee. Intake Appointments are 1 hour, client typically begins group the week following the assessment. \$15 weekly fee

Participants can miss up to two appointments during the initial thirteen- week section, however they must make-up those classes that were missed before moving on to the second thirteen- week section. If three classes or more are missed, a participant is considered in non-compliance with the program and they must begin the section again. This attendance policy also applies to the second thirteen- week section.

Developing Options to Violence (DOV) Counseling

Contact: Don Wesemann
225 S. Meramec, Ste. 806, Clayton, Missouri 63105
Office: (314) 968-6626 or (314) 623-5859

Fees and Attendance Policies

\$35 Assessment Fee (*Assessments take approx. 1 hour*)
\$35/ week fee for groups

DOV's program is currently 26 weeks and participants are required to attend one 2-hour group per week. Men are allowed four absences. If five sessions are missed, or a participant misses two sessions in a row, they are considered non-compliant and liable for termination.

Group requires active participation, discussion, and homework. Topics of group include definitions of abuse, anger management education, communication styles and skills, conflict resolution skills and the dynamics of intimate partner relationships.

E. BATTERER INTERVENTION PROGRAMS FOR WOMEN

Women Court Ordered To Batterer Intervention Programs

- ❖ *The majority of perpetrators of intimate partner violence are men.*
- ❖ *Women who are court ordered into a batterer intervention program should have a complete individual assessment identifying specific needs. Individual needs may include safety planning, shelter services, support group referrals, or other concerns that need to be addressed, including assessment for Post Traumatic Stress Disorder.*
- ❖ *Very often women who are court referred for intimate partner violence are self-defending, therefore the intervention model required for women is different than the one used for male perpetrators of domestic violence,*
- ❖ *Heterosexual women who are court ordered into a batterer intervention program should either be in same sex groups or individual counseling. Couples counseling is not appropriate.*

Abuse Prevention Program

Contact: Mark Robinson

6454 Alamo

St. Louis, MO 63105

(314) 863-2363 (314) 727-4068 fax

Program is a minimum of 26 weeks. The first 12 weeks is in a class setting. They must complete 8 out of 12 classes to be eligible to take a final exam. After passing the classroom portion, they become part of a treatment group. Eight disciplines surrounding violence are taught, in order to complete the program the participant must demonstrate competency in two: Statement of Accountability and Recognition and Understanding of their pattern of conflicts with their partner.

Fees and Attendance Policies

The class portion fee is base on a sliding scale with income ranging from \$35 - \$15/week

The treatment group fees, also on a sliding scale range from \$25 - \$15/week

If two consecutive classes are missed the participant is considered in non-compliance

*****The program does have a Spanish-speaking female counselor**

Provident Counseling

Contact: Steve Doherty or Michael Hamm

2650 Olive Street

St. Louis, MO 63103

(314) 371-6500 (314) 371-6510 fax

Women are seen on an individual basis currently. They do have a group program called WAVE for female offenders but do not have the census to hold these meetings at this time.

NOTE:

Women's Support & Community Services & ALIVE both traditional women's advocacy services would be willing to see clients with a history of battering or physical retaliation. Their initial assessment would determine her appropriateness for their groups or whether to handle it individually. The difference in referrals needs to be based on the level of violence the woman has either participated in or experienced..

2. LEGAL RESOURCES

A. General Information On Obtaining An Order of Protection

An Order of Protection is a court order that forbids an adult from abusing, threatening to abuse, stalking, molesting or harassing another. The purpose of an OP is to protect someone who is in fear of abuse. An OP may order the abuser to do the following: stay away from you, leave the home, pay child support, award custody, pay rent/mortgage, award specific personal items, get counseling, pay attorney fees and court costs, and not dispose of personal property. When filing for the OP, it is important to give specific details of the abuse and to ask for everything needed: property, custody, rent money, etc.

ABUSE INCLUDES: physical or sexual assault, choking, punching/slapping, shoving, hair pulling, threats to cause harm, harassment, name calling, stalking, isolation, humiliation, insults.

A person who fears abuse may file an OP toward: A spouse or former spouse, someone she is living with or has lived with, someone she shares a child with, someone related by blood or marriage, another adult who is stalking or harassing her.

To apply for an OP the applicant must be at least 18 years old or emancipated if under 18. The victim must go to the courthouse in either the county in which she lives, the county where the abuse took place, or the county where the abuser may be served. The abuser needs to be served with a copy of the order to know what is expected and to be allowed to state his side at the full hearing.

BRING: the abuser's picture, a car description, license plate number, and any day addresses where the abuser can be served a copy of the order (work, etc). It is helpful to have photos of injuries, police/medical reports, specific dates of the most recent abuse. There is **NO FEE** for an Order of Protection in Missouri.

After filling out the OP petition, a judge will decide whether to grant protection. If the judge decides that the applicant/petitioner is in danger, an "Ex Parte" or temporary OP will be given. An Ex Parte may order the abuser not to abuse you, order the abuser not to enter the home, and if children are involved, grant custody of the children to the petitioner. The Ex Parte Order only lasts until a court date for the Full Order is set, usually within 15 days. If the Ex Parte (temporary) is granted, it will be issued the same day applied for, but will **not go into effect until the abuser is served a copy of the order.** The temporary order will expire on the assigned court date for the Full OP. **It is imperative that the petitioner attends the Full Order hearing** or the Ex Parte will expire and she will be unprotected. A Full Order cannot be granted unless the Full Order hearing is attended. The judge will determine, after hearing both sides, whether the Full OP will be granted or denied.

Once an order is obtained, it is important to always carry a copy and to contact the police if it is violated. The police should arrest the abuser and make a written report. The first time an abuser is convicted of a violation is a misdemeanor; the second time, a felony.

Once granted, a Full OP may last from 180 days to a year, and is renewable twice.

- **You do not need an attorney to file for an OP but it is encouraged if the abuser is or has an attorney or is a police officer.**
- **An OP is NOT guaranteed safety – you still must make good choices and do what you can to stay safe.**

References: LAAW – The OP Booklet: A Step-By- Step Guide Through the Adult and Child Orders of Protection Process, Victims Service Council, and Legal Services of Eastern Missouri-Lasting Solutions.

B. LEGAL SERVICES & VICTIM SERVICES BY AREA FOR BATTERED WOMEN

ST. LOUIS CITY

Legal Services of Eastern Missouri

Lasting Solutions

St. Louis City or County, and St. Charles, Jefferson, Washington, Warren, and Franklin Counties.

4232 Forest Park, St. Louis 63108

(314) 534-4200, ext 1701

(800) 444-0514, ext 1244

(Immigration Law Project ext. 1301)

Hours: By appointment

Provides comprehensive, coordinated legal advocacy and intervention to families in which domestic violence is present. The project will provide legal assessment and services as well as coordinate with other social service agencies to arrange additional support. Legal representation of DV victims in civil cases, including Orders of Protection, enforcement, divorce, modification, custody and paternity. Also deals with: Medicaid Managed Care Advocacy, Older Homeless Adolescent Law, AIDS and Immigration Law Project).

Catholic Legal Assistance Ministry

3700 Lindell, St. Louis 63108

(314) 977-3993

Free legal service for low-income families in domestic matters. Mostly assists women with children. Accepts collect calls from women who are outside of the calling area.

Crime Victim Advocacy Center of St. Louis (City)

4236 Lindell, Suite 204

St. Louis 63108

(314) 652-3623 (24-hour Hotline)

(314) 531-0299 Fax

Provides crisis intervention and support services for crime victims, including criminal justice system guidance, information, counseling, and referrals. After regular business hours, calls are taken through a service and victims will get a return call.

Legal Advocates for Abused Women

(LAAW)

St. Louis City or County, and St. Charles, Jefferson, Lincoln, Warren, and Franklin Counties.

P.O. Box 15137, St. Louis 63110

(314) 535-5229

(800) 527-1460 (Toll Free)

www.laawstl.org (To access adult abuse booklets)

Hours: Mon-Fri 9:00 a.m. to 4:00 p.m.

9:00 a.m. – Noon

Weekends & Holidays

Provides legal information, advocacy, and safety planning for victims of abuse (primarily low income women and their children) who have been battered, stalked or harassed. In addition, LAAW specializes in providing free legal representation at Order of Protection hearings for low-income victims of abuse. LAAW also offers crisis counseling over the phone, referrals, and information on Orders of Protection.

St. Louis Circuit Attorney's Office-Victim Services

Carnahan Courthouse

1114 Market Street, 4th Floor

St. Louis, MO 63101 (314) 622-4373

Hours: Mon-Fri 9:00 a.m. to 9:00 p.m.

Saturday 9:00 a.m. to 12:00 p.m.

Provides support services, telephone crisis intervention, professional counseling to victims and/or witnesses of crime in St. Louis City, courtroom escorting services. Call ahead.

St. Louis Police – General information.

(314) 444-5555

United States Attorney's Office

Eastern District of Missouri

111 S. 10th Street, Room 20.333

St. Louis, MO 63102

(314) 539-2200

Provides domestic violence and sexual assault services, federal court advocacy, case management, and referrals.

ORDERS OF PROTECTION FILING INFORMATION FOR SELECTED COUNTIES

ST. LOUIS CITY

Civil Courts Building
10 N. Tucker Blvd., St. Louis 63101
Clerk: (314) 622-4434 or 4464
Division 14: (314) 622-4277 or 4278
(Can call any of the numbers listed above for information on OP.)

Civil Courts Hours:

Mon-Fri 8:00 a.m. to 7:00 p.m.
Weekend/Holiday hours: 9:00 am-1:00 pm

To obtain an OP go to Adult Abuse Office, 9th Floor, Room 901 between the hours of 8am-5pm. After 5pm enter the front entrance of the courthouse and ask the Deputy Sheriff on duty for directions.

After-Hours Procedures for St. Louis City

Those who need to file between 7:00 p.m. and 8:00 a.m. Mon-Fri, or 1:00 p.m. to 9:00 a.m. on weekends and holidays may apply at one of three Police Substations at the following locations:

South (Districts 1,2, &3)

3157 Sublette: (314) 444-0100

Central (Districts 4,5, & 9)

919 N. Jefferson: (314) 444 2500

North (Districts 6,7, & 8)

4014 N. Union: (314) 444-0001

Police may transport petitioners to and from the police substations in order to apply for the Order of Protection, depending upon the situation. To determine if an order has been served in the City, contact the Sheriff's Department at 622-4851.

ST. LOUIS COUNTY

** Legal Advocates for Abused Women and Legal Services of Eastern Missouri both serve St. Louis County. See page 10.*

Victim Service Council (County)

7900 Carondelet, 1st FL., Clayton 63105
(314) 615-4872

Provides information, advocacy and crisis intervention to victims of crime in St. Louis County. Provides assistance with Orders of Protection, including providing an advocate for a Full OP hearing when available, and victim compensation forms.

St. Louis County Government Center (Family Courts)

7900 Carondelet, Room 156
Clayton, MO 63105

For recorded information on Adult Abuse, Child Protective Orders, and Stalking, contact:

(314) 615-8086

(314) 615-4725-----Clerk's Office

Hours: Mon-Thu 8:00 a.m. to 5:00 p.m.
(Must file no later than 3:00 p.m.).

Friday 8:00 a.m. to 5:00 p.m.

Saturday 9:00 a.m. to 12:00 p.m.

When filing, go first to Room 156 to fill out application papers. Will then be directed to one of 13 Divisions.

To determine if an Order has been served in the County, phone the Sheriff's Department at 615-4724.

AFTER-HOURS PROCEDURES FOR ST. LOUIS COUNTY

Petitioners may go to the local precinct to file for an Order of Protection. The police will help the Petitioner fill out paper work and a desk clerk will call a judge. If the local police department does not have the ability for this procedure, the police should direct the Petitioner to the nearest police precinct that can assist the Petitioner.

UNIVERSITY CITY

University City Police Department Victims Service Unit

6801 Delmar Blvd.

University City, MO 63130

(314) 863-3208, ext. 398 or 399

Victims served: child victims of physical/sexual abuse, victims of domestic violence, adult survivors of incest, victims of DWI, criminal justice support, advocacy. File for an OP at the St. Louis County Government Center.

WASHINGTON COUNTY

***Legal Advocates for Abused Women and Legal Services of Eastern Missouri** both serve Washington County. See page 10.

Washington County Courthouse

102 N. Missouri, Potosi, MO 63090

(573) 438-4171

Hours: Mon-Fri 8:00 a.m. to 5:00 p.m.

AFTER-HOURS PROCEDURES

Sheriff's Office located at 116 W. High St., Potosi, MO. Petitioners may contact the Sheriff's Department in cases of emergency at (573) 438-5478 to file a report. The Sheriff's office will contact the clerk on duty to file for an Order of Protection.

FRANKLIN COUNTY

***Legal Advocates for Abused Women and Legal Services of Eastern Missouri** both serve Franklin County. See page 10.

Prosecuting Attorney's Office of Franklin County

414 E. Main, Union 63098

(636) 583-6370

Areas Covered: **Gerald, New Haven, Pacific, Union, St. Clair, Sullivan, and Washington.** Victim services, child/adult victims of physical/sexual abuse, victims of crime, sexual assault/rape. Offers criminal justice support, advocacy, information and referrals, and assistance with filing crime victims compensation forms. Only provides services when charges were issued from their office regarding the situation.

People Against Domestic Violence

200 Cherry St., Union 63084

(636) 583-8443

1-800-371-0114

Criminal justice support, crisis intervention, legal advocacy, follow-up, mediation, parenting classes, and support groups.

FRANKLIN COUNTY

Franklin County Courthouse

Main and Oak, Union, MO 63098

(636) 583-6303

Hours: Mon-Fri 8:00 a.m. to 4:30 p.m.

Best to file from 8:30 a.m. to 12:00 p.m. while a judge is available. For an emergency OP after hours, contact the Sheriff's Department at (636) 583-2560.

AFTER -HOURS PROCEDURES

Sheriff's Department located at 1 Bruns, Union, MO 63084. Petitioners may contact the Franklin County Sheriffs Department at (636) 583-2560 in emergency situations. The Sheriff's Department will page the clerk on call.

JEFFERSON COUNTY

***Legal Advocates for Abused Women and Legal Services of Eastern Missouri** both serve Jefferson County. See page 10.

Jefferson County Crime Victims Services

P.O. Box 100, Hillsboro 63050

(636) 797-5046, 5321 or 5045

Some areas covered: **Arnold, Byrnes Mill, Cedar Hill, Crystal City, DeSoto, Festus, Herculaneum, High Ridge, Hillsboro, House Springs, and Pevely.** DV services, adult/child victims of crime, sexual abuse and assault. Offers shelter, criminal justice support, advocacy, counseling, information and referral, victim compensation.

JEFFERSON COUNTY

Jefferson County Civil Courts Building

2nd and Maple, Hillsboro, MO 63050

(636) 797-5501 Clerk's Office

Hours: Mon-Fri 8:00 a.m. to 5:00 p.m.

AFTER-HOURS PROCEDURES

Sheriff's Department located at 510 S. 1st Street, Hillsboro, MO. In cases of emergency only, petitioners may contact the Jefferson County Sheriffs Department at (636) 797-5513.

ST. CHARLES COUNTY

*Legal Advocates for Abused Women and Legal Services of Eastern Missouri both serve St. Charles. See page 10.

Victims of Crime Assistance Program

St. Charles Prosecuting Attorney's Office
300 N. 2nd Street, Suite 601
St. Charles, MO 63301
(636) 949-7370
Hours: Mon-Fri 8:30 a.m. to 5:00 p.m.

Provides information, advocacy, court preparation, crisis counseling and assistance with victim compensation applications for victims of crime in St. Charles County.

ST. CHARLES COUNTY

St. Charles County Courthouse

300 N. Second Street
2nd Floor Clerk's Office
St. Charles, MO 63301
(636) 949-3080

Hours: Mon-Fri 8:30 a.m. to 5:00 p.m.

AFTER-HOURS PROCEDURES

Sheriff's Department located at 301 N. 2nd St. Petitioners should contact the Sheriff's Department at (636) 949-3000. The Sheriff's Department will contact the Victims of Crime Assistance program on behalf of the caller.

WARREN COUNTY

*Legal Advocates for Abused Women and Legal Services of Eastern Missouri both serve Warren County. See page 13.

Warren County Courthouse

Associate Circuit Court Clerk
104 W. Main Street, Warrenton 63383
(636) 456-3363
Hours: Mon-Fri 8:30 a.m. to 4:30 p.m.

AFTER-HOURS PROCEDURES

Sheriff's Office located at 104 W. Main St., Warrenton, MO. Petitioners may contact the Sheriff's Office at (636) 456-4332 to file for an Order of Protection and they will notify the clerk on duty.

LINCOLN COUNTY

*Legal Advocates for Abused Women and Legal Services of Eastern Missouri both serve Lincoln County. See page 10.

Lincoln County Courthouse

Lincoln County Justice Center
45 Business Park Dr., Troy, MO 63379
(636) 528-6300

Hours: Mon-Fri 8:00 a.m. to 4:30 p.m.

AFTER-HOURS PROCEDURES

Sheriff's Department located at 65 Business Park, Troy, MO. Petitioners may contact the Lincoln County Sheriff's Department: (636) 528-6100.

C. GENERAL LEGAL RESOURCES

Helpful Hints

- ❖ *Legal information generally answers the questions “What should I do?” “What are the options?”*
- ❖ *Legal advice can only be offered by a licensed attorney and generally responds to the before mentioned questions. Directing someone to obtain an Order of Protection (OP), for example is practicing law. Explaining the OP as an option and how to file is legal information.*
- ❖ *Finding an attorney: Ask questions. Do not assume all attorneys are well versed or experienced in the particular area of the law in which you need help.*
- ❖ *Ask for clear, well-defined information on fees, how they are charged, when payment is expected, and how to make billing inquiries.*
- ❖ *Understand the lawyer works for you. He/she can be dismissed by you since you are paying their fee. It is best to write, as well as call if you plan to “fire” an attorney. You have a right to report unethical behavior to the Missouri Bar Association.*

Anti-Violence Hotline

(Local American Civil Liberties Union)
(314) 361-2111 M-F 9am-5pm

Volunteer attorneys provide legal assistance on civil rights cases – racism, discrimination, and sexism.

Child Support Enforcement Program

111 N. 7th St., Room 260, Saint Louis 63101
(314) 340-7400

505 Washington, Saint Louis 63101
(314) 340-7707

4411 N. Newstead, Saint Louis 63115
(314) 877-2200

Locates absent parent responsible for child support, establishment of paternity, enforcement of a support obligation through legal means and maintenance of an official record of payment.

Catholic Legal Assistance Ministry

3700 Lindell, St. Louis 63108
(314) 977-3993

Free legal service for low-income families in domestic matters. Mostly assists women with children. Accepts collect calls from women who are outside of the calling area.

Gateway Legal Services

200 N. Broadway, Suite 950
St. Louis, MO 63102
(314) 534-0404 (314) 652-8308 Fax
(888) 782-5380

Offers low or no cost legal services to the poverty level and disabled client. Takes the following cases: Social Security Disability/SSI and selected consumer fraud cases.

Equal Employment Opportunity

Commission (EEOC)

1222 Spruce, Room 100.8, St. Louis 63103
(314) 539-7800

Enforces Federal and Missouri laws that prohibit discrimination in housing, employment (including sexual harassment), and public accommodations based on race, religion, national origin, sex, handicap or age.

Legal Services of Eastern Missouri

4232 Forest Park, St. Louis 63108
(314) 534-4200
(800) 444-0514

Provides legal services for the following: housing and landlord problems, utility problems, divorce cases, job harassment, welfare, SSI and social security problems, consumer problems, and abuse. Immigration Law Project. Lasting Solutions Program for those experiencing domestic violence provides help with Orders of Protection. Areas served: **St. Louis City and County, St. Charles, Jefferson, Washington, Warren and Franklin Counties.**

Legal Services Immigration Law Project

(314) 534-4200 ext. 1301

Legal Services of Mid-Missouri

Serves Columbia and Central Missouri
(800) 568-4931

Lawyer Referral & Information Service of the Bar Association

Private Lawyer - \$30 for initial half-hour consultation

720 Olive St., Ste. 2900, St. Louis 63101
(314) 621-6681

Hours: Mon-Fri 9:30 a.m. to 4:00 p.m.

Provide over-the-phone attorney referrals. Client must call for consultation appointment.

Missouri Bar Association

(573) 635-4128

Lawyer licensing, regulatory and disciplinary organization (state-wide) located in Jefferson City.

Missouri Commission on Human Rights

505 Washington, St. Louis 63101
(314) 340-7590

Enforces Missouri law, which prohibits discrimination in housing, employment and public accommodations, based on race, religion, national origin, ancestry, sex, handicap or age.

Missouri Protection & Advocacy Services

2941 S. Brentwood, St. Louis 63144
(314) 961-0679
(314) 961-0879 Fax

Assists people with disabilities in civil and legal issues. Attorneys and advocates place emphasis on solving problems through mediation.

St. Louis City Police Hotline

(314) 241-2677

Anonymous line to report illegal drug use/sales, homicide, street gangs, sex crimes or child abuse.

St. Louis County Older Resident Program (CORP)

(314) 615-4516

Legal assistance (non-litigation) for senior citizens in need. To be eligible, must be a county resident, 60 years of age or older, and make less than \$27,000. Volunteer lawyers will consult by appointment only on wills, deeds, powers of attorney, and consumer advice.

St. Louis University Law School Clinic

(No Fee)

(314) 977-2778

Will take landlord/tenant, criminal, traffic cases, and wills for the elderly.

Tel-Law Legal Information Service

1 Metropolitan Square, St. Louis 63102
(314) 421-0255

Over the phone recorded legal information (tape library of legal subjects).

Volunteer Lawyer's Program – (Legal Services of Eastern Missouri)

Women's Support and Community Services
2165 Hampton Ave., St. Louis 63139
(314) 646-7500

Free legal service to women below a certain income in civil matters including orders of protection, enforcement, divorce, modification, custody, paternity, and immigration.

3. EMERGENCY SERVICES FOR FAMILIES

A. HOMELESS SHELTERS

Family Haven (Salvation Army)

3744 Lindell Blvd., St. Louis 63108
(314) 534-1250

Emergency family shelter and 5-stage transitional housing program. Includes casework and counseling.

Grace Hill M.O.R.E. Home

3815 N. 20th Street, St. Louis 63106
(314) 539 -9650 or 539 -9651

For homeless or single mothers with up to 4 children. Women must be receiving income from TANF, social security, employment, etc. Clients must participate in self-help activities.

Housing Resource Center

(This is the umbrella agency for homeless shelters in the city and county.)

800 N. Tucker, St. Louis 63101
City and county: (314) 802-5444
Hotline: Every day, 8am to 8pm
Walk-ins: Mon. thru Fri. – 8am to 4pm

Assistance to homeless families in the city or county. Most shelter referrals for the city or county must go through this agency. Also assists clients in finding permanent housing. Two programs, the At Risk and Crisis Intervention are designed to aid in reducing a crisis situation. May assist clients to find rental housing or intervene with landlords or mortgage companies.

Karen House

1840 Hogan, St. Louis 63106
(314) 621-4052

Homeless shelter for women and children (no boys over 12). Two month stay, 3 meals a day. Take Lindell bus to 9th and Olive, take (N) Lee bus to 20th Street. Walk to Hogan, 2 blocks east. Clothes available if needed. Accepts walk-ins.

Missionaries of Charity

3629 Cottage, St. Louis 63113
(314) 533-2777

Night shelter for women and children (no boys over 5). Females 18 and over. Three-week limit. Out by 8am – in at 4pm. Accepts walk-ins.

New Life Evangelistic Center

(Women's Lodge)
5811 Michigan St. Louis 63118
(314) 832-3615
800-242-3276

(Men's Lodge)
1411 Locust, St. Louis 63103
(314) 421-3020

Women's lodge, no boys over 12. Two week stay. 18 beds. Breakfast/ supper.

Rosati Stabilization Center

4218 N. Grand, St. Louis 63107
(314) 534-6624 (7:30am to 4:30pm)

Serves the mentally ill homeless. Designed to take the mentally ill client through a process that ends with permanent housing or a placement in a professional treatment facility. Men and women. Up to 4 months. There is a cost for care and client must be referred by a mental health professional.

St. Charles County Family Shelter

(Salvation Army)
3 William Booth Dr., O'Fallon 63366
(636) 240-4969

Emergency family shelter. No single men. 30 beds. Prefers those capable of working. 30-day limit. 10 pm curfew. Drug/alcohol testing.

SHELTERS FOR MEN

Jefferson County Rescue Mission

8943 Commercial Blvd., Pevely 63070
(636) 475-3030 (9:30am to 2:30pm)
Other times: Answering Service

Men's homeless shelter. Will serve other counties also. Food, clothing. Spiritual and marital counseling. Occasionally furniture/appliances available.

Harbor Light Center (Salvation Army)

3010 Washington Ave., St. Louis 63103
(314) 652-3310

Men's homeless shelter. Services veterans. Case management included.

Sunshine Mission

1520 N. 13th St., St. Louis 63106
(314) 231-8209

Men's homeless shelter. One week stay with meals provided. Also has drug rehab program.

B. CRISIS CARE, TRANSITIONAL LIVING & RESIDENTIAL SERVICES FOR CHILDREN

Almost Home

3200 St. Vincent, St. Louis 63104
(314) 771-4663

Transitional housing program for young women (up to age 18) with children. Can stay up to nine months. Provides parenting classes, GED and job training. Not a temporary shelter. Early childhood, life skills, budgeting. Assists in finding housing. Girl must call herself.

Annie Malone Children's and Family Service Center

2612 Annie Malone Dr., St. Louis 63113
(314) 531-0120 (Office)
(314) 531-1907 (24-hr hotline)

Residential care program for children ages 6-18 who have been abused, neglected, or are emotionally disturbed. Independent living program for ages 18-21. Emergency childcare available. Family reunion services and family focus. Teens Take Charge of Life program.

Covenant House

11 S. Newstead Ave, St. Louis, 63108
(314) 533-2241 (314) 533-2215 Fax
(800) 999-9999 National Runaway Hotline

Rights of Passage Houses

Itaska (boys) (314) 351-4866
Geyer (girls) (314) 231-5954

Shelter and education for young men and women ages 17-21 who are unable to live at home due to abuse, neglect, or estrangement. Rights of Passage houses offer youth a safe place to live and take classes. Does not accept pregnant women.

Evangelical Children's Home Campus

8240 St. Charles Rock Rd.
St. Louis 63114
(314) 427-3755

Emergency and Long-term residential treatment center for children 11-17 years with behavioral and emotional problems. Stepping Stone program for 17-21 years old, semi-independent living. Outpatient counseling for children and families. Child cannot call directly.

Good Samaritan Service Center

2108 Russell Boulevard, St. Louis 63104
(314) 772-7720

Transitional living for families with at least one child.

Marian Hall Emergency Shelter and Residential Home

1340 Partridge, St. Louis 63130
(314) 531-7233

Services for both pregnant women with no children and non-pregnant females ages 12-18 who've left home due to abuse, neglect, or in-home conflicts. Three meals offered a day. Two-week program, counseling provided.

Missouri Baptist Children's Home Crisis Care

11300 St. Charles Rock Road
Bridgeton 63044
(314) 739-6811

30-Day Crisis Care: Males and Females ages 5-18: private placements on a sliding scale.

St. Louis Crisis Nursery

Forest Park Hospital
6150 Oakland, St. Louis 63139
(314) 768-3201

St. Charles

315 First Capitol, St. Charles 63301
(636) 947-0600

Christian NE Hospital

11037 Breezy Point Ln.
St. Louis, MO 63136
(314) 953-8030

Temporary care for ages 0-10 whose parents are under stress or in a crisis situation (i.e. parental illness, lack of utilities or shelter, domestic violence, drugs, etc.). Family support and follow-up services are provided as well as a respite program to care for families of developmentally delayed persons. Centers operate 24 hours/day, 7 days per week with a maximum stay of 72 hours. A 24-hour helpline is available for support, resources and referrals.

Villa Maria

(Catholic Services for Children and Youth)

2647 Ohio, St. Louis 63118
(314) 664-4715

Home for teens ages 11 to 20. Will take pregnant teens with no other children, or teens not pregnant that have a child 5 or under. Educational program (GED), Prenatal care, helps getting medical services. After-care for working mothers. Young women can stay after birth of baby.

Youth Emergency Services (Y.E.S)

6816 Washington, St. Louis 63130

(314) 862-1334

(800) 899-KIDS

(314) 727-6294 (24-Hour Line)

Emergency shelter for children ages 11-17. Counseling included. Transitional housing program for pregnant girls not close to delivery. Accept walk-ins.

Youth in Need

529 Jefferson, St. Charles 63301

(636) 946-3771 (24-Hour hotline)

(636) 946-0101 (Outpatient counseling)

Emergency shelter for adolescents, ages 10-18 and program for abused and neglected adolescents. Counseling for families, groups, or individuals.

VOLUNTARY FOSTER CARE

Catholic Charities

325 N. Newstead Ave., St. Louis 63108

(314) 792-7400

Christian Family Services

7155 Big Bend, St. Louis 63119

(314) 968-2216

Lutheran Family Services

8631 Delmar, St. Louis 63108

(314) 534-1515

SHELTERS FOR PREGNANT WOMEN

Coleman House

(Missouri Baptist Children's Home)

11300 St. Charles Rock Road

Bridgeton 63074

(314) 739-6811

Residential facility for pregnant young women up to age 22. Provides medical care, independent living skills. Parenting skills, individual/group counseling, adoptive services, and help after birth with baby. Young women can stay throughout the pregnancy. DFS and private referrals. Girls over 17 can sign themselves in.

Haven of Grace

1225 Warren St., St. Louis 63106

(314) 621-6507

A shelter for pregnant women 16-17 with parental consent, or 18-24 without consent. Must be in last 6 months of pregnancy. Prefer they stay until baby is 6 months old. Comprehensive program

with required class. Must go through Housing Resource Center.

Olive Branch

3033 North Euclid, St. Louis 63115

(314) 381-3100

Transitional living for pregnant and parenting adolescents, 14-21. Takes 8 clients. Life skills, nutrition. Uses the PATHWAYS program through Family Support Network. Walk-ins welcome.

Our Lady's Inn

Shelter for pregnant women 18 or older. Requires interview first. If the woman delivers while at the Inn, she may stay until two months after delivery. Community living. Beds, laundry, and 3 meals a day. Helps with adoption. NO middle of the night referrals. Must go through Housing Resource Center. A **PRO-LIFE** facility – takes only those who want to carry to term and need a place to stay or are in an emergency situation.

SEE ALSO: (from previous section)

Marian Hall Emergency Shelter and Residential Home

(314) 531-7233

Youth Emergency Services (Y.E.S)

(314) 862-1334

Villa Maria

(314) 664-4715

C. FOOD – RENT – UTILITIES - CLOTHING

MAIN INFORMATION AND REFERRAL NUMBERS

Information and referral services for food, clothing, utility assistance, and various health and human services.

Helpful Hints

- ❖ *Food pantries provide services by zip code with a few exceptions. Food pantries may have specific requirements to use their programs, i.e. income guidelines, referrals.*
- ❖ *Financial assistance is offered for utilities, rent, mortgages, prescriptions, and other basic needs. Not all agencies offer funding for all types of assistance, and may be dependent on individual guidelines. Many agencies can more easily provide assistance at the beginning of each month.*
- ❖ *Information which may be requested to get emergency assistance: birth date, Photo ID, Social Security number, reason for emergency, children's ages, address, disconnect notice, mortgage or lease agreement, income source and verification, availability of food stamps, available transportation, and proof of residence.*
- ❖ *Food stamps may be an option for long term help – see Division of Family Services Welfare Department.*

United Way Info and Referral Service

(314) 421-INFO ext. 4636

Hours: 8:30am to 5pm

Catholic Charities Referral/

Catholic Urban Programs Services

325 N. Newstead, St. Louis 63108

(314) 371-4357

771 Vogel Place, East St. Louis, IL 62205

(618) 393- 5616 (Illinois Residents only)

Hours: 8am – 4pm

Refers to local church that will provide emergency food, utility money, and other resources. Cannot utilize service more than once every 30 days.

Circle of Concern

112 St. Louis Ave., Valley Park 63088

(636) 861-2623

Services available: M, W, F plus 2nd and 4th Saturdays of the month

Food, clothing, financial (medicine, rent utilities, bus/cab fares – when funding is available). Also immunizations, employment and legal services. Serves zip codes: 63143, 63141, 63131, 63088, 63040, 63038, 63021, 63017, 63011, 63005 and parts of 63122 if in the Parkway School District.

Club Cathedral

1210 Locust, St. Louis 63103

(314) 231-3454

Hours: Mon-Fri 8:00-11:00 am

Sat 7 am (Hot breakfast)

Provides donuts, coffee, a phone line, and a list of community resources to homeless.

FOOD STAMPS

Department of Social Services

Welfare Department

3545 Lindell, St. Louis 63108

(314) 340-5000

Central St. Louis County Service Center

9900 Page Avenue, St. Louis 63132

(314) 426-9600

South St. Louis County Service Center

75455 Lindbergh, St. Louis 63125

(314) 416-2700

North St. Louis County Service Center

4040 Seven Hills Drive, Florissant 63033

(314) 877-3030

Jennings Service Center

8501 Lucas & Hunt, St. Louis 63136

(314) 877-2470

State Department of Social Services operates programs for child welfare, family support, income maintenance, and child abuse prevention. Food program, Medicaid, Temporary Assistance for Needy Families, Parental Stress Hotline.

Operation Foodsearch-Hunger Hotline

6282 Olive Blvd. St. Louis 63130
(314) 726-5355
Hours: Mon-Fri -8am to 4pm
(Answering machine after hours).

The network for food pantries. Will put caller in touch with nearest food pantry.

Salvation Army Info and Referral Service

(314) 646-3000
Hours: 8:15am to 4:15pm

Will direct caller to Salvation Army center closest to them.

Consumer Credit Counseling

1300 Hampton, St. Louis 63139
(314) 647-9004

Counseling in money management/debt problems. Negotiates with creditors. An alternative to bankruptcy. Fee charged. Open Mon-Thurs 7:30 am to 7:00 pm. Friday 7:30 am to 3:30 pm.

Department of Social Services
HEAT ASSISTANCE Program

1501 Locust, St. Louis 63103
(314) 340-7600

Application period for Heat Assistance: October through March 31. Early application OK for seniors. Program assists with heating ONLY ONCE. Applicant must bring: Social Security number, proof of income, heating bill, rent receipt (with heat included in rent).

Emergency Assistance Ministry
(T.E.A.M.)

265 St. Catherine, Florissant 63031
(314) 831-0879
Hours: Mon –Fri. 10am to 2pm
Sat. 10am – Noon

Provides emergency food, financial assistance for rent, utilities, prescriptions, gas. Serves zip codes: 63031, 63032, 63033, 63034, and 63042.

Emmanuel Episcopal Church

9 S. Bompert, Webster Groves 63119
(314) 961-2393
Hours: Food Center –Mon-Fri 9am to 3pm
Office: Mon-Fri 9am to 5pm

Will provide 3-day packages of food when client comes through referral. Walk-ins receive 1-day emergency food package. No more than once every 3 months.

Feed My People

South County location: 177 Kingston,
St. Louis 63125
(314) 631-4900

Hours: Mon-Fri. 10am to 2pm
Serves zip codes: 63123, 63125, 63126, 63127,
63128, 63129.

Jefferson County location:

3295 Ottomeyer, High Ridge 63049
(636) 677-9885
Hours: Tues, Wed., Fri. 10am to 2pm
Serves zip codes: 63025, 63026, 63049,
63051, and 63052.

Food, limited financial assistance (utilities), smoke detectors, weatherization services, fan/heater lending program, job counseling, legal assistance. Arranges appointments to get Food Stamps.

Guardian Angel Settlement

At Hosea House

2535 Gravois, St. Louis 63118
(314) 773-9027
Hours: 9:30am – 11:45am; 1pm -2:30pm
Thrift Shop: 9:30am to 3pm
Food: Tues-Fri. 9:30am – 3pm
Sat. 9:30am – 2pm
GED Classes: Tue-Thurs. 5pm-8pm

Two-day food supply, free clothing. For utility help client must show ID with name, address, and proof of income and recent utility bill. Tutoring offered. Service area: South city between Grand and Jefferson, I-44 and River Des Peres.

Human Development Corporation (HDC)

(Serves St. Louis City and Wellston)
929 N. Spring, St. Louis 63108
(314) 613-2200 (City of St. Louis)
(314) 613-2311 (Wellston)
Hours: Mon – Fri – 8:30am to 5pm

Emergency food, money for utilities and rent/mortgage, when funding is available. Assists in enrollment in WIC program.

Immaculate Conception/St. Henry Center

3135 Lafayette, St. Louis 63104
(314) 771-9411
Hours: Mon-Fri. 10am to 3pm

Emergency food, clothing, and occasional helps with utilities. Call before coming.
Service area: Jefferson to Grand, Shenandoah to Chouteau.

Interfaith Housing Help

124 W. Lockwood, Suite 136
St. Louis, 63122
(314) 961-2187

Provides temporary rent subsidies (up to 1 year).
MUST be accessed through: Child Assistance Program, Ecumenical Housing, Fellowship Center, Housing Resource Center, Housing Solutions, Lutheran Family Services, Metroplex, Hope House, or Salvation Army Community in Partnership.

Isaiah: 58 (formerly Five Church Assoc.)

2149 S. Grand, St. Louis 63104.
(314) 776-1410

Food, clothing, some financial assistance for utilities, rent, prescriptions. Serves zip codes: 63104, 63110, 63116, and 63118.

Joint Community Ministries

5300 Delmar, St. Louis 63112
(314) 367-2112

Food pantry and utility assistance primarily for 63112, 63113, and 63108 but call for other areas as well.

Kingdom House

1321 S. 11th Street, St. Louis 63104
(314) 421-0400

Thrift Shop: Tues and Thurs. 10am-noon.

Canned goods, food staples, clothing, household items, and children's programs. Serves zip code: 63104.

Lions' Club of Greater St. Louis

(314) 205-1980

Replaces eyeglasses for free. Turnaround is 3-6 weeks. Serves residents in St. Louis City and County, and St. Charles, Lincoln, Montgomery, and Warren Counties.

Meals on Wheels

(314) 268-1523

Home meal delivery for the elderly, disabled, convalescent. Payment varies

Missouri EnergyCare

2758 Wyoming, St. Louis 63118
(314) 773-5900

Hours: Mon.-Fri 8:30am to 4:30pm

Helps elderly, disabled and low-income people with heating/cooling needs. Provides information

and referral to energy assistance programs.

Northside Community Center

4120 Maffit, St. Louis 63113
(314) 531-4161

Hours: Mon-Fri. – 8:30am to 5:30pm.

Food and Clothing. Serves zip codes: 63107, 63113, and 63115.

Northside Team Ministry

1908 East Grand, St. Louis 63107
(314) 534-5656

Hours: Mon-Fri - 9am to 3pm Food, clothing, financial help for rent/utilities. Serves North St. Louis area from: Salisbury to East Prairie, Florissant to Hall Street. Subsidized housing program.

Parishes Associated Kinloch Team (PAKT)

8301 Booker, Kinloch 63140
(314) 524-2710

Utility and rental assistance, and food pantry for zip codes: 63043, 63044, 63074, 63114, 63121, 63130, 63132, 63133, 63134, 63140, 63031, 63033, 63042, 63135, 63136, 63137, and 63138.

Salvation Army

1130 Hampton Ave., St. Louis 63139
(314) 646-3000

Provides grocery vouchers, utility assistance, clothing, and casework.

Society of St. Vincent DePaul

4141 Forest Park, St. Louis 63108
(314) 531-2183

Clothing, furniture, and household items. Agency has a job bank, criminal justice ministry, and utility assistance program. Caller will be referred to the nearest St. Vincent DePaul agency.

Someone Cares Mission

2718 N. 13th Street, St. Louis 63106
(314) 621-6703

Food Line for families and seniors:

Mon-Fri. 12:30pm to 1:30pm

Client must sign up between 8am and 11am (M, W, F) to participate. ID required.

Step Incorporated

(St. Louis County Energy Help)
2709 Woodson Rd, St. Louis 63114
(314) 863-0015

Emergency food, clothing, household goods, financial assistance. Parental aid, legal aid, and weatherization.

St. Louis Society for the Blind and Visually Impaired

8770 Manchester Rd, St. Louis 63144
(314) 968-9000

Provides eyeglasses, and other disabled services. Person must call for an application. Takes approximately four weeks to get glasses.

St. Patrick's Center

1200 N. 6th Street, St. Louis 63106
(314) 802-0700

Emergency food and clothing. Housing and employment services. Free lunches for the homeless and mentally ill. Also has a short-term emergency shelter for homeless mentally ill women. Serves zip codes: 63101, 63103, 63106, and 63107.

Travelers Aid Society

702 N. Tucker, St. Louis 63101
(314) 241-5820

Hours Mon-Fri. 9am to 3pm;
Sat. 11am to 1pm

Provides transportation assistance for persons stranded from out-of-state who are at risk of losing their jobs. An emergency service. Offers 10% off fares.

Trinity Food Ministry

600 N. Euclid, St. Louis 63103 (314) 361-4655
Emergency food. Must have ID. Serves zip codes: 63108, 63112, 63113, and 63115.

United Metro Ministry

1040 S. Taylor, St. Louis 63110
(314) 534-1010
Food Pantry: Mon-Thurs 9am-10:30 am
Clothing: Mon-Thurs 9am-10:30 am
And Fri 9am-1pm

Food, clothing, rental assistance. No zip code restrictions. Clients with proper ID can come in without referral; others must have a counselor call. \$2 bag sale (clothing).

Urban League

City: 3701 Grandel Sq., St. Louis 63108
(314) 615-3600

County: 8960 Jennings Station Rd.,
St. Louis 63136
(314) 388-9840

For City and County residents: referrals to shelter, food, clothing, and utility assistance.

United Volunteers

1901 Florissant, St. Louis 63106
(314) 241-8448

Beds, clothing, small furniture, and household items.

Victims Compensation Program

P.O. Box 3001
Jefferson City 65102-3001
(800) 347-6881

Can reimburse crime victims up to \$25,000 for losses related to crime. Must have police report number. For help applying, contact Aid for Victims of Crime (314) 652-3623.

Ways to Work (Provident Counseling)

2650 Olive St, St. Louis 63103
(314) 371-6500

Provides small loans (\$500-\$4,000) for car repairs or purchasing a used car. Loans can also be used for childcare, mortgages, or other services. Loans must be repaid in two years.

Wesley House

4507 Lee, St. Louis 63115
(314) 385-1000

Food pantry: 3rd Thurs of month from 1-3pm.

Referrals to food pantries. Meals for senior citizens on-site and by Meals-On-Wheels. After school programs. Only serves residents between Grand to Broadway and Natural Bridge to Riverview.

West Presbyterian Church

5872 Maple
Saint Louis, MO 63112
(314) 361-2141

Food pantry (3-day supply), clothing, household items, and furniture for 63112.

WIC (Women, Infants and Children)

111 S. Meramec, St. Louis 63105
(314) 615-0685

Provides supplemental food and milk for women and children (under 5) who are nutritionally at risk. Must have a doctor's verification and be WIC certified.

Missouri Department of Health WIC Referral Information

(800) 392-8209

Information on WIC program and to WIC site location.

**EMERGENCY HELP
OUTSIDE OF ST. LOUIS**

(Illinois) Call for Help, Inc.

(618) 397-0996 24-hr info and referral
(618) 397-0963 24-hr crisis/suicide hotline

Information and assistance with housing, medical services, financial aid, transportation, and food.

Jefferson/Franklin Counties Northeast Community Action Corporation

P.O. Box 920, 725 Maple, Suite 201
Hillsboro 63050
(636) 789-3563 Jefferson County
(636) 742-0808 Franklin County

Assistance to the homeless, and weatherization, Section 8 housing help, WIC program, information and referrals for Jefferson and Franklin Counties.

Lincoln County Northeast Community Action Corporation

Troy, MO 63379
(636) 528-7604

Emergency food, housing. Weatherization, employment help, homeless services, Information/referrals for Lincoln County.

St. Charles Northeast Community Action Corporation

2724 Droste, St. Charles 63301
(636) 723-3470

Emergency food, housing. Weatherization employment help, homeless services. Information/referrals for St. Charles County.

Warren County Northeast Community Action Corporation

101 East Main Street, Warrenton 63383
(636) 456-8191

Emergency assistance including food, weatherization, employment search help, homeless services. WIC program.

D. HOUSING PROGRAMS/ASSISTANCE

WWW.SOCIALSERVE.COM

Free website that allows person to search for all available apartments in St. Louis by rent range, zip code, # of rooms, utilities included, and Section 8 status as well as other specifications.

Acorn Housing Corp. of St. Louis

4304 Manchester, St. Louis 63110
(314) 531-6204

Non-profit specializing in making home ownership possible for low/moderate income families. HUD pre-qualifications for first time homebuyers and home improvement loans. Also pre-foreclosure aid.

Beyond Housing

7477 Delmar, St. Louis 63130
(314) 862-8129

Provides housing for low-income families. Household and family skills, job skills offered. Serves those on Section 8 certificates or vouchers from the city or county.

CAM Co (Community Asset Management Co)

4730 S. Spring
St. Louis, MO 63116
(314) 588-7345

Provides housing to low-income individuals in multiple complexes. Will work with caller to make apartments affordable. 1, 2, 3 bedroom apartments available.

Catholic Commission on Housing

800 N. Tucker, Saint Louis 63101
(314) 241-5600

Home improvement grants and emergency help with mortgage payments for low-income people. No rental help.

City of St. Louis Housing Authority

4100 Lindell, St. Louis 63108
(314) 531-4770

2-3 year waiting list for Section 8. Current openings for public housing for low income.

Equal Housing Opportunity Council

1027 Vandeventer, St. Louis 63110
(314) 534-5800
(800) 555-3951

Works with person(s) who feel that they have been discriminated against when seeking housing because of race, children, sex, religion, or ethnicity. No fee involved.

Good Samaritan Service Center

2108 Russell, St. Louis 63104
(314) 772-7720
(314) 772-8980 Fax

Offers comprehensive program of counseling to enable families to establish permanent housing and gain self-sufficiency. Administers the ANCHORSS Program (helps establish permanent housing) to city residents. Also childcare and transitional housing programs including follow-up services.

Habitat For Humanity – St. Louis

1024 S. Vandeventer, Suite 101
St. Louis 63110
(314) 371-0400

Hours: Mon-Fri. 9am to 5pm

Program for families with children under 18. Enables working poor to purchase a home through mortgage payments (no interest) and “sweat equity.” Client needs regular income (\$12,000 to \$40,000 a year), depending on family size and living situation. Call for application times. Application process takes about a year. NOT EMERGENCY HOUSING.

Housing Solutions

7350 Manchester, St. Louis 63143
(314) 727-0700

Permanent housing to low-income families

Interfaith Housing Help

124 W. Lockwood, Ste. 136
St. Louis 63119
(314) 961-2187

Pays portion of rent for families on the brink of homelessness. Only helps those who are supported by another agency who will provide budgeting, counseling, and other services.

HOUSING PROGRAMS/ASSISTANCE, (CONT'D.)

Murphy-Blair Housing Corporation

1735 N. 13th Street, St. Louis 63106
(314) 588-8011

Provides low-income subsidized housing.
1 to 3 bedroom apartments.

Northside Community Center

4120 Maffit, St. Louis 63113
(314) 531-4161

Provides 1-bedroom air-conditioned apartments (St. Matthew Apartment complex). Rents are based on a sliding scale for persons who are approved. Also two-5-bedroom apartments available. Section 8 certificates accepted.

North Newstead Association

4601 Pope Ave., St. Louis 63115
(314) 385-4343

Provides housing relocation and rental assistance for those in the North Newstead area: Penrose, O'Fallon, Natural Bridge, and Beaumont.

Railton Residence (Salvation Army)

205 N. 18th Street, St. Louis 63103
(314) 621-2424

Single room occupancy apartments for people without children. Drug and alcohol free-living environment. Person must have some money coming in to be accepted. Rent is market-rate/\$285 per month.

St. Louis County Housing Authority

8865 Natural Bridge, St. Louis 63121
(314) 428-3200

Section 8-rental assistance program. A waiting list, depending on requirements. The program subsidizes rent to low-income families, the elderly and disabled. Must register in person, but call first to get details. Also provides a public housing program. Will mail applications to elderly and disabled persons.

St. Louis Reinvestment Corporation

55 Plaza Square, St. Louis 63103
(314) 588-9334

Provides homeownership education and assistance classes, credit counseling for homeownership, and preparation for first-time homebuyers. Includes low-income housing in the city and county.

St. Margaret of Scotland Housing Corporation

4067 Shenandoah, St. Louis 63110
(314) 771-4170

Provides listing of housing for sale or rent in the SHAW NEIGHBORHOOD. Rates begin about \$300 for 1-bedroom apartments, \$350 for 2 bedroom apartments. Low and middle income.

University City Residential Service

630 Trinity, University City 63130
(314) 726-0668

Hours: Mon.-Fri. 11am to 6pm
Sat. 10am to 2pm

Provides a list of available U. City housing for rent or sale. Rent ranges from \$350 and up. \$7 cash fee for list.

TRANSITIONAL HOUSING PROGRAMS

Phyllis Wheatley Branch Transitional Housing (YWCA)

3820 West Pine Blvd, St. Louis 63108
(314)-533-9400

Women 18 or older. No children. Shared rooms. Must be working at least 20 hours per week. Schedule interview and fill out application. Cost is 30% of income. Dormitory setting, no meals. Prefers agency referrals.

Transitional Housing Program (Salvation Army)

10740 West Page Ave., St. Louis 63132
(314) 423-7770

For those who have been homeless and are working towards self-sufficiency. Includes furnished apartments, day care, and housing placement.

DISABLED HOUSING-ST. LOUIS

Paraquad

311 N. Lindbergh, St. Louis 63141
(314) 567-1558 FAX (314) 567-1559
TTY (314) 567-5552

Also: 6665 Delmar, University City 63130
(314) 725-6676 and 367-0866
TTY (314) 367-0868
FAX (314) 367-0867

A center for independent living for people with disabilities. Programs include advocacy, housing, Social Security benefits, education, employment, etc.

HOUSING –OUTSIDE OF ST. LOUIS

Jefferson/Franklin Community Action Corporation

P. O. Box 920, 725 Maple, Suite 201
Hillsboro, MO 63050
(636) 789-3563 or 3564
(636) 797-2689

Section 8 housing assistance. Information/
referrals for Jefferson and Franklin counties.
Head Start also.

Lincoln County Northeast Community Action Corporation

Troy, MO 63379
(636) 528-7604

Emergency assistance programs, housing
referrals, employment search, homeless services.

St. Charles Northeast Community Action Corporation

2724 Droste, St. Charles 63301
(636) 723-3470

Housing referrals, employment search, homeless
services. Section 8 information.
individuals. Homemaking services. Food pantry
on Tuesdays and Thursdays.

Support for families dealing with cancer, money
management and financial assistance, and child
abuse prevention. Sliding fee scale.

4. CHILD & FAMILY RESOURCES

Missouri Child Abuse Hotline Number: (800) 392-3738

National Child Abuse Hotline Number: (800) 422-4453

A. INTRODUCTION TO CHILD ABUSE & NEGLECT (CA/N)

CHILD ABUSE/NEGLECT (CA/N) REPORTING GUIDELINES¹

1. MISSOURI LAW

Missouri’s provisions related to child abuse protection are found in chapter 210.115.1 of the Missouri Revised Statutes.

2. MANDATED REPORTING REQUIREMENT

“When any physician, medical examiner, coroner, dentist, chiropractor, optometrist, podiatrist, resident, intern, nurse, hospital or clinic personnel that are engaged in the examination, care, treatment or research of persons, and any other health practitioner, psychologist, mental health professional, social worker, day care center worker or other child-care worker, juvenile officer, probation or parole officer, jail or detention center personnel, teacher, principal or other school official, minister as provided by section 352.400, RSMo, peace officer or law enforcement official, or other person with the responsibility for the care of children has reasonable cause to suspect that a child has been or may be subjected to abuse or neglect or observes a child being subjected to conditions or circumstances which would reasonably result in abuse or neglect, that person shall immediately report or cause a report to be made to the division in accordance with the provisions of sections 210.109 to 210.183. As used in this section, the term “abuse” is not limited to abuse inflicted by a person responsible for the care, custody and control as specified in section 210.110, but shall also include abuse inflicted by any other person.”

Reasonable cause to suspect means a standard of reasonable suspicion, rather than conclusive proof.

3. DEFINITION OF CHILD ABUSE/NEGLECT

Abuse is defined as “...Any physical injury, sexual abuse, or emotional abuse inflicted on a child other than by accidental means by those responsible for the child’s care, custody, and control, except that discipline including spanking, administered in a reasonable manner, shall not be construed to be abuse.”

Neglect is defined as: “...Failure to provide, by those responsible for the care, custody, and control of the child, the proper or necessary support, education as required by law, nutrition or medical, surgical, or any other care necessary for the child’s well-being.”

Those responsible for the care, custody, and control of the child are defined as: “...Those included but not limited to the parents or guardian of a child, other members of the child’s household, or those exercising supervision over a child for any part of a 24 hour day. Shall also include any adult, who, based on the relationship to the parents of the child, members of the child’s household or the family, has access to the child.”

4. REPORTING PROCEDURE CA/N HOTLINE UNIT RESPONSE

The Central Registry, more commonly known as the “Hotline” is the unit of the Department of Social Services that accepts calls regarding suspected child abuse/neglect. The Hotline is staffed by trained Children’s Division service workers whose responsibility is to accept the information and make the determination that the information constitutes a child abuse/neglect report.

Reports are to be made immediately to the 24 hour, 7 day a week Child Abuse/Neglect Hotline telephone number **(1-800-392-3738 & TDD 1-800-669-8689)** maintained by the Children’s Division.

¹ Material in this section excerpted from “*Guidelines for Child Abuse & Neglect Reports*” produced by the Children’s Division of the Missouri Department of Social Services

The telephone screening will determine that:

- The child is age 17 or under;
- The person who is alleged to have abused the child was “responsible for the care, custody, and control” of the child at the time of the incident;
- The alleged abuse or neglect is having an adverse effect on the child;
- The incident occurred in Missouri;
- The report meets the definition of abuse or neglect as defined by law; and
- Identifying information is available to locate the child/family.

The following information, if available, should be provided when making a report:

- The name, address, present whereabouts, sex, race, and birth date or estimated age of the reported child or children and of any other children in the household;
- The name(s), address(es), and telephone number(s) of the child’s parent(s), or other person(s) responsible for the child’s care;
- The name(s), address(es), and telephone number(s) of the person(s) alleged to be responsible for the abuse or neglect, if different from the parent(s);
- Directions to the home, if available, when the child’s address is a general delivery, a rural route, or only a town;
- Other means of locating the family;
- Parent(s’)/alleged perpetrator (s’) name and address, place of employment and work hours, if known;
- The full nature and extent of the child’s injuries, abuse, neglect, and any indication of prior injuries, including the reason for suspecting the child may be subjected to conditions resulting in abuse or neglect;
- Any event that precipitated the report;
- An assessment of the risk of further harm to the child and, if a risk exists, whether it is imminent;
- If the information was provided by a third party or if there were any witnesses, the identity of that person(s);
- The circumstances under which the reporter first became aware of the child’s alleged injuries, abuse, or neglect;
- The action taken, if any, to treat, shelter, or assist the child;
- Present location of the child;
- Whether the subjects of the report are aware a report is being made;
- The name, address, work and home telephone numbers, profession, and relationship to the child of the reporter; and
- When did the reporter last see the child.

If a hotline call is accepted as a child abuse/neglect report, the information is transmitted electronically to the county Children’s Division office within a designated circuit (one is located in each of the 114 counties in Missouri and St. Louis City). An investigation or family assessment is begun within 24 hours (or immediately if warranted). The worker completing the investigation or family assessment will contact the reporter in order to ensure that full information has been received, to obtain additional information, and to determine the safety of the child. If the worker is unable to contact the reporter, the investigation or family assessment will be initiated by seeing the child. The law name of the reporter is never revealed to the person names as the alleged perpetrator or to family members of the child

5. IMMUNITY/PENALTIES

The law provides immunity from civil or criminal liability to those who are required to make reports with Children’s Division, any law enforcement agency, or the juvenile office in the completion of an investigation/family assessment. Immunity is provided regardless of the outcome of the investigation/family assessment, however, it does not apply if a person intentionally files a false report. (Class A misdemeanor) Failure of a mandated reporter to report child abuse/neglect is a Class A misdemeanor.

6. OFFICE OF THE CHILD ADVOCATE ESTABLISHED

The Office of the Child Advocate for Children’s Protection and Services within the Office of Administration was established to provide an independent review process for concerns or complaints about the child protection system and services provided to children through the departments of social services, mental health and juvenile courts. The Ombudsman can be contacted at **866.457.2302**.

B. INTRODUCTION TO CHILD PROTECTIVE SERVICES – FAMILY COURT OF ST. LOUIS COUNTY

REFERRALS TO THE FAMILY COURT

Under Missouri law, children under the age of 18 who are abused or neglected by a parent or custodian or who are without proper care, custody or support may be referred to the Family Court. These referrals come to the Court from many different sources including the Children’s Division of the Missouri Department of Social Services (Children’s Division), the police, schools, and physicians.

PROTECTIVE CUSTODY

In an emergency situation where a child is believed to be at risk for imminent harm, a police officer or other professional may take the child into "protective custody." When protective custody is taken, the child is physically removed from a parent’s or custodian’s care on a temporary basis until further order of the Court.

The child may be placed in a foster home with a suitable relative or in other alternative care until a protective custody hearing is held. On occasion, the child may be returned to a parent’s or custodian’s physical care pending the hearing, subject to specific conditions intended to protect the child.

When it is necessary to remove a child from his or her home on an emergency basis, the Children’s Division of the Missouri Department of Social Services will conduct Family Support Team meetings. The purpose of these meetings is to identify the steps that need to be taken to address the safety concerns that pose a risk to the child. In most cases the first meeting is held within 24 hours of the removal of the child from his or her home. A second meeting is usually held within 72 hours of removal.

THE DEPUTY JUVENILE OFFICER

A Deputy Juvenile Officer (DJO) is an officer of the Court who has responsibility for coordinating investigations of claims of child abuse and neglect referred to the Court and providing case management duties if formal Court action is taken. Whenever a child is referred to the Court due to claims of abuse or neglect, a Deputy Juvenile Officer (DJO) is assigned. The DJO, in conjunction with the Court’s legal department makes a decision whether sufficient legal grounds exist to proceed with the case. If so, the DJO schedules a meeting with the family and the assigned Children’s Division social worker. During this meeting, the DJO considers the seriousness of the situation, as well as the level of cooperation and concern displayed by the child’s family. A decision is then made as to whether the matter will be handled as an informal or formal court case. Throughout this process, the role of the DJO is to work with the family, the Children’s Division and other child welfare organizations to ensure the safety and welfare of the child.

INFORMAL SERVICES

The DJO may determine that the matter should be handled informally after considering such factors as to whether the incident was an isolated event and whether family members are open to working on their issues. Any services offered are arranged through the Children’s Division and are provided on a voluntary basis. The DJO monitors the case until such time as the DJO and the Children’s Division worker determine that services are no longer needed.

FORMAL COURT ACTION

If, after consideration of many factors, including the seriousness of the abuse or neglect and whether the family has been resistant to change or will not cooperate with the Children’s Division and the Court, the DJO may decide to file a “petition”. A petition is a document that sets forth the allegations of abuse or neglect against the parents or custodians. If a petition is filed, a hearing will be set.

If the allegations contained in the petition are found true at a hearing, the Court will enter whatever order it deems necessary to make sure that the child is safe and secure. Every effort is made to keep children in the care of non-offending parent(s) whenever possible. Often a Children’s Division social worker will be ordered to provide ongoing supervision services for the family. Parents and custodians may be ordered to complete services such as parenting classes or counseling.

If, after the hearing, it is determined by the Court that the child should remain out of his or her parents’ or custodian’s custody, the parents or custodians may be asked to work on a plan which is intended to help return the child safely to the family. This plan is intended to address any problems that caused the child to be removed from his or her home or which may indicate a risk of future harm to the child. If these efforts at reunification with the

parents fail, the Court is required to determine an alternate permanent plan to ensure permanence and stability for the child. This may include guardianship, another permanent living arrangement or termination of the parental rights so that the child may be freed for adoption.

TYPES OF HEARINGS

PROTECTIVE CUSTODY HEARING

Children who are removed from their home on an emergency basis because of neglect or abuse are taken into "protective custody". If this happens, a protective custody hearing is conducted within three working days of the date the child is taken into protective custody. At the hearing the Court will determine whether the child needs to remain out of the home pending further order of the Court.

INITIAL HEARING

This is a hearing in which the person(s) accused of abusing or neglecting the child has an opportunity to either admit or deny the allegations. If the allegations are denied, a "contested hearing" will be set in order for the Court to hear evidence and make a decision as to whether the allegations are true. If the allegations are found true, either because they are admitted at an initial hearing or because they are proven true at a contested hearing, then a "dispositional hearing" will be held. This hearing may be conducted on the same day as the initial hearing.

DISPOSITIONAL HEARING

At a dispositional hearing, the Court will decide what actions, if any, need to be taken by the Court based upon the allegations that have been found to be true. The Children's Division of the Missouri Department of Social Services ("Children's Division") is frequently ordered to supervise the case on an ongoing basis. Parenting classes, counseling sessions or other services may also be ordered. In some cases, placement of the child outside of the home of the parent or custodian is necessary.

REVIEW HEARING

The Court may hold regular review hearings after disposition have been entered. If a child continues in out of home care, the Court will hold a "permanency hearing". At this hearing, the Court will explore ways to ensure that the child is placed in a safe, stable and permanent living environment. The Court will pay particular attention to what reasonable efforts the parents and the Children's Division has made to achieve permanency for the child.

TERMINATION OF PARENTAL RIGHTS HEARING

In cases where reunification of the child with his or her family does not appear possible, proceedings to terminate the parental rights of the child's parents may be started. In order to terminate parental rights, the Court must hold a hearing and find that there are sufficient grounds to justify permanently cutting off the parent-child relationship.

LAWYERS

The Court will select an attorney to act as guardian ad litem (GAL) for the child. The GAL is responsible for promoting the best interests of the child throughout the Court process. In some instances, the Court may also appoint a volunteer Court Appointed Special Advocate (CASA) to assist in developing a permanent plan for the child.

Parents and custodians have a right to an attorney in juvenile court proceedings. If the parent or custodian desires to be represented by an attorney, but cannot afford one, the court may appoint an attorney upon receipt of necessary financial information. The Court may order the parent or custodian to pay some or all of the attorney's fee.

NOTICE OF HEARING

The Court will notify the child and parents or custodians of the time, date, and location of most hearings by having a summons delivered by a deputy sheriff. A copy of important court documents may be attached to the summons. The custodian of the child must bring the child to the hearing unless otherwise notified.

COSTS AND FEES

Parents of the child may be assessed court costs or other fees. These may include assessments, individual program fees, lawyer's fees and foster care or residential placement costs.

C. MENTORING PROGRAMS FOR CHILDREN

Americorps

1315 Ann Avenue, St. Louis 63104
(314) 772.9002

Serve the following Middle Schools: Gateway, Humboldt, L'Ouverture, Stowe, and Turner. Referral by school staff. One-on one mentoring available.

Berkeley Fire Department

(314) 615-4400/TTY 615-0618
13-16 years old, Junior High – High School

Serves youth who have generated a referral to the Family Court of St. Louis County. A Family Court Deputy Juvenile Officer must submit referral.

Big Brothers/Big Sisters Of

Greater St. Louis

3690 Forest Park Avenue, St. Louis 63108
(314) 361-5900

Serves those in St. Louis City, County, Jefferson and St. Charles Counties. Client may inquire by phone or walk-in.

Provides free mentors for children, 5-17. Child is matched with an adult volunteer with whom they can do activities in the child's home or community.

Family Court Of St. Louis County

Mentor Program

501 South Brentwood, Clayton 63105
(314) 615-4400 TTY 615-0618

Serves St. Louis County. A St. Louis County Family Court Deputy Juvenile Officer must submit referrals.

Family Court Of St. Louis County

Project S.M.A.R.T.

(School-Focused Mentoring For At-Risk Teens)

501 South Brentwood, Clayton 63105
(314) 615-4400 TTY 615-0618

Serves St. Louis County. A St. Louis County Family Court Deputy Juvenile Officer must submit referrals.

Girls Inc.

3801 Nelson Drive, St. Louis 63121
(314) 385-8088

Provides educational and cultural opportunities for girls ages 4-18.

Herbert Hoover Boys & Girls Club

2901 North Grand Avenue, St. Louis 63107
(314) 652.8300

Serves children, 6-18 in both St. Louis City and St. Louis County. No transportation provided.

Hope Unlimited Works Partnership

4835 Kirkwood Road, Suite 108
Kirkwood 63122
(314) 739-9819

Serves St. Louis City/County. Clients may inquire by phone. Accept referrals from all sources.

Housing Authority Operation Excel, Inc.

(Youth Build)

8865 Natural Bridge Road, St. Louis 63121
(314) 428-3200

This program serves youth who live in public housing and surrounding communities in St. Louis County.

Mentor St. Louis

4236 Lindell Boulevard, Suite 105
St. Louis 63108
(314) 531.2570 ext. 102
www.mentorstlouis.org

Serve Kindergarten through Fifth Grade. Targeted for single-parent homes, DSS placement/involvement, and struggling academically.

Mentoring Program

Lutheran Family & Children's Services

8631 Delmar, St. Louis 63124
(314) 534.1515
www.lfcsmo.org

Serve the following schools:, Humboldt, Riverview, Miriam, Townsend, and Turner. For children, 5-17, who need anger management, character development (hygiene, values, and socialization).

Missouri Mentoring Partnership

4411 North Newstead, St. Louis 63115
(314) 877-2013

Serves St. Louis City, St. Louis County, St. Charles County, part of Jefferson County, and all school districts.

**MENTORING PROGRAMS FOR
CHILDREN, (CONT'D.)**

Progressive Youth Connection

9530 Watson Industrial Park, Suite B
St. Louis, MO 63126
(314) 963-8368
Fax: (314) 963-8935

After School & Summer Programs for elementary and middle school students, include a combination of tutoring, mentoring, recreation and violence prevention activities that help teach children how to deal with conflict and violence in and out of the classroom. **SportsLink St. Louis Program** uses the high interest area of sports to help young women reach their full potential through prevention of at-risk behaviors such as teen pregnancy, substance abuse and school dropout. College athletes and coaches mentor participants and assist them in developing sports skills. **A.P.A.L.** (Advocates for Positive Attitudes and Lifestyles) is a community service and leadership group for high school students.

**Project P.R.O.S.P.E.R.
(Positive Reinforcement Of Skills To Promote
And Enhance Responsibility)**

(314) 615-4400/TTY 615-0618

Serves youth who have generated a referral to the Family Court of St. Louis County and are placed at the Lakeside Center. Must be court-involved, reside at Lakeside Center and be referred by Delinquency Services. Family Court Deputy Juvenile Officers must submit referrals.

Project Action Program

5325 Martin Luther King Drive
St. Louis 63112
(314) 361-5790

Serves St. Louis City. Serves Middle School students. Targeted towards "at-risk" children.

Role Models - Friends With A Better Plan

5622 Delmar, suite 108E, St. Louis 63112
(314) 361.2371

Serves St. Louis City High School Students.

St. Louis Volunteer Resource Parents

Prince Hall Family Support Center
4411 North Newstead, St. Louis 63115
(314) 877-2135

For St. Louis City/County resident, pregnant or parenting youths with children under age of 1.

St. Paul Saturdays

1260 Hamilton Avenue, St. Louis 63112
(314) 286-4030

This program serves African American youth, ages 6-18, who lives in the St. Louis metro area. Must be with parent/guardian to sign up. Must attend orientation.

St. Peters Boys To Men Program

4730 Margeretta Avenue, St. Louis 63115
(314) 381-3345

Serves St. Louis City and St. Louis County.

University Of Missouri – St. Louis

(314) 615-4400/TTY 615-0618

Serves St. Louis County. Child must be court involved. Referrals accepted only by Family court DJOs. At risk re-offending gang issues, behavioral/school issues. Ages 12-16.

Urban Future

100 East Essex Avenue, St. Louis 63122
(314) 664-3557

www.urbanfuturestl.org

Serves Fanning Middle School. Referrals made by teachers.

Washington University

(314) 615-4400/TTY615-0618

Serves St. Louis County. Youth must be Court-involved with first priority going to youth referred by Delinquency Services. Family Court Deputy Juvenile Officers must submit referrals.

D. CHILD DAY CARE SERVICES

Childcare Resources

This list does not include the various childcare centers in the St. Louis area. Child Day Care Association is a major resource and often neighborhood associations will provide day care of some form. Callers can also call their neighborhood center or the church nearest them for additional information. This listing includes organizations that will take temporary custody of children as an alternative to state provided foster care until the children can be reclaimed by their parent(s).

Child Day Care Association

4236 Lindell Blvd., Ste. 300 St. Louis 63108
(314) 531-1412

Referral agency for day care and child care in the St. Louis area including the Metro East. Provides information about pre-school care, early childhood programs and nursery schools, babysitting services, classes and daycare centers. For the low-income family, they provide a list of sliding scale centers and centers with Title XX money. Also provide nutritional information and education programs for member agencies, guidelines on starting a daycare center and referral to adult daycare centers.

Head Start Program

911 North Spring, Saint Louis, MO
(314) 652-2406

Federal program for preschool children from low-income and disadvantaged families. To enroll, child must be 3 by July 31st, have up-to-date immunization records, a social security card, a physical within the last 12 months, proof of insurance/Medicaid/MC+, and parent/guardian must have record verifying their relationship (birth certificate) with the child and must meet eligibility guideline. Twenty-seven sites within service area. Caller should phone for info. on one closest to her home.

Kingdom House Family Center

3664 Arsenal, St. Louis 63116
(314) 773-2328

Hours: Tue-Fri 9:00 a.m.-2:00 p.m.

Offers temporary, occasional free childcare and no fee parenting classes and anger management classes.

South Side Day Nursery

(Sliding Scale)

2930 Iowa, St. Louis 63118

(314) 776-1500 (314) 664-1506 Fax

Childcare for ages 6 weeks to 2 years. Provides care on-site for children ages 2-12 as well as after-school and summer programs. Also provides an Early Care Network to help pregnant women in the 63103, 63104, 63106, 63107, 63110, and 63118 zip codes.

E. INTRODUCTION TO PARENTING RESOURCES

In child abuse and neglect court proceedings, parenting classes are frequently recommended and ordered by a Judicial Officer for parents as a requirement of their involvement with these systems. The following pages in the manual will list several parenting class resources. These classes vary greatly in curriculum content, duration of the program and in cost.

Traditionally parenting classes are of brief duration; usually last up to two hours at a time, with the program itself lasting six to eight weeks. A few of the programs rely heavily on videos, followed by a question and answer period, while the remainder a lecture based, followed by “homework” and other follow-up assignments. Parenting classes are generally taught by social workers employed through the agencies that provide them. The primary goals of these parenting programs are to provide a broad, yet elementary level of education in child development, parenting styles, disciplining strategies, safety and parental responsibilities (e.g. child proofing one’s home).

Within the community there are specialized parenting programs that focus on managing children with behavioral issues, or parenting programs for first time parents which are similar to those offered by pediatricians or hospitals. There are also community-based parenting programs such as Nurses for Newborns, who monitor a newborn’s health and provide parenting support to new parents. Another community based parenting program is Parents as Teachers, a home-based parenting education and support program that provides individualized instruction and guidance to parents. This program is deeply rooted in child development theories and can be accessed through the school district you live in.

The Children’s Division also has the option of linking a family with a parent aid. This service is also home-based and is intended to provide on-going parenting support to overwhelmed or challenged parents. The Division will incur the cost of this service and it is typically time limited and utilized sparingly.

When considering a Parenting Education program for any parent, one must ensure that the program selected meets the needs and is an appropriate fit for the intended family. For instance, does the curriculum focus on actual concerns of the clients parenting style? Have participants in the past demonstrated an ability to integrate what they have learned into their daily contacts with their children? Have you considered special needs or circumstances that might inhibit a parent’s ability to learn? Are the issues of parenting being addressed with other service providers (i.e. family or individual therapists, advocates or batterer intervention programs)?

In cases where there is a co-occurrence of Domestic Violence and Child Maltreatment special considerations should be made when evaluating both the batterer and the non-offending caregiver’s parenting ability. Positive change in the parenting of a batterer is closely interwoven with his progress in overcoming his underlying abuse issues (Bancroft 2002). Experts in the field of Domestic Violence have long reported that without the intervention of a specialized batterer’s intervention program, it is difficult at best to critically assess the batterer’s ability to effectively parent. Understanding the effects of his violence on children and the implications of that violence, deconstructing long-held negative beliefs about women and children and incorporating non-violent strategies for parenting are concepts a batterer should and must learn in the context of a batterer intervention program. Many local parenting programs do not provide this foundation, nor are the facilitators typically trained in dealing with those individuals who engage in battering behaviors.

F. PARENTING EDUCATION & FAMILY SUPPORT SERVICES

Helpful Hints

Since many parenting programs are not ongoing, it is suggested that clients phone the provider of services to obtain the latest information on dates and times of classes.

Family Care Health Center

(Sliding Scale)
401 Holly Hills, St. Louis 63111
(314) 353-5190

Free parenting classes. Also offers dental service, optometry, family practice, internal medicine, women's health, obstetrics, DFS social workers, nutritionist, and WIC.

Family Resource Center

3309 S. Kingshighway Blvd.
St. Louis 63139
(314) 534-9350

Prevention and treatment of child abuse and neglect. Offers family counseling, intensive in-home services for families at-risk especially involving pre-teens and teens. Offers parenting classes and training for foster parents.

Family Support Network

(No charge)
29 North Gore, St. Louis 63119
(314) 963-1450

In-home services (parenting) for parents of children with behavioral difficulties (sponsored by DFS). Child must be 0-17 years and adults must have legal and physical custody of child/children receiving services. Also provides parenting classes.

Fortress Outreach

Prince Hall Family Support Center
4411 N. Newstead, St. Louis 63115
(314) 389-6100

Domestic violence and sexual assault victims services, counseling for children who have witnessed domestic violence and/or have been sexually abused. Life skills, parenting classes and domestic violence support groups available.

Healthy Start Program – M.O.M.S

(No charge)
150 Northland Office Building, Suite 208
Lucas and Hunt at W. Florissant
St. Louis, MO 63136
(314) 382-6667

Pre-natal services, preferably starting in first or second trimester, and provides services through two years of age. Includes home visits. Provides health education and case management in zips 63113, 63120, and 63136.

Kids in the Middle

(Sliding Scale)
121 West Monroe, St. Louis 63122
(314) 909-9922

Counseling for children of divorce, separation, and remarriage. Group and individual counseling for children and families and parenting skills for single parents.

Mother's Center of West County

13014 Olive Street Rd., Creve Coeur 63141
(314) 569-5611
Hours: Mon-Fri 9:30 a.m.-12:30 p.m.

Support for mothers and fathers in a sharing atmosphere, group discussions, and lectures. Mom's night out activities offered.

Mom's Line – Barnes Jewish

(Formerly Postpartum Depression Support)
(314) 362-6667 (24-hr. support line)
Nurse help line.

Nurses for Newborns

7259 Landsdowne, St. Louis 63119
(314) 544-3433
(800) 452-4784 (45-Birth)

Provides home visits to teach healthcare, parenting skills, CPR and home safety for new mothers, mentally challenged pregnant women, and teen mothers in St. Louis city and county plus 24 surrounding counties. **Parentlink**
(800) 552-8522 A free helpline for parenting information.

Parents As Teachers

2228 Ball Drive, St. Louis 63146
(314) 432-4330
www.parentsasteachers.org

In Missouri, this program is free and offered to all families through public school districts. Program includes in-home visits, parenting skills and developmental health screenings to families with children up to age 5.

Parental Stress 24-Hour Hotline

(800) 367-2543

Operated by the State of Missouri Division of Family Services (DFS)

Patch Neighborhood Community Center/Headstart Daycare

(Sliding Scale)
7925 Minnesota, St. Louis 63111
(314) 638-0150

Have childcare services for ages 0-5 and parenting program.

Provident Counseling

City: 2650 Olive, St. Louis 63103
Main Agency Office: (314) 371-6500
Information/Intake: (314) 533-8200
(800) 782-1008 Toll Free

Large counseling agency serving individuals, couples, families, and sexual abuse victims. Other programs for Visitation/Custody Exchange (Heritage House), gambling addiction, defiant child, Hispanics. Sliding fee scale.

Redevelopment Opportunities for Women (ROW)

2229 Pine St., St. Louis 63103
(314) 588-8300 (314) 588-0676 Fax
Tues-Fri, 9:30 a.m.-11:30 a.m., 4 days a week.

This agency offers a free 5-week course on self-sufficiency skills for women. Topics in the course include: Assertiveness training, anger management, domestic violence, etc. Course takes place in a group setting with some individual counseling provided. Bus passes are provided for women in shelters. Childcare is available. There is a Family Literacy program conducted on Monday through Thursday, Adult Basic Education, Parenting Skills and PACT (Parent and Child Together).

Serenity Counseling Services

36 Gravois Road
Fenton, Missouri 63026
(636) 343-1114 (636) 326-0606 Fax

16-week behavioral parenting program. Focuses on parenting children with behavioral issues.

St. Louis Learning Disabilities Association

13537 Barrett Parkway Dr., Suite 110
Saint Louis 63021
(314) 966-3088 (314) 966-1806 Fax
www.ldastl.org

Provides acceptance, understanding, support, and education for parents and professionals who work with developmentally disabled children. Includes ADD/ADHD and works with young children to college age students. Tutoring service offered. Fee based.

St. Louis University Psychological Center

(Sliding Scale)
3511 Laclede, St. Louis 63103
(314) 977-2278

1221 S. Grand, St. Louis 63104
(314) 577-8740 (Wohl Clinic)

Individual counseling, parenting skills, family and marital therapy and psychological testing and evaluation.

PARENTING CLASSES

Annie Malone Children & Family Service Center

(314) 531-0120
One night a week for 9 weeks FREE

Children's Hospital

(Magic House)
(314) 454-KIDS
One session per month. Discuss different topics. Talk Group \$4.00 per adult or child. Childcare provided ages 2-5.

Clayton Schools

(314) 725-1350
Varies for length of session. \$38-\$60.
Childcare provided additional fee.

PARENTING CLASSES, (CONT'D.)

Community Action Agency

St. Louis County

(Formally STEP, Inc.)

(314) 863-0015

St. Louis County Residents ONLY. Free

Crisis Nursery

(314) 768-3897

Free

Lemay Early Childhood Center

(314) 544-3338

Cost is \$20.00. Dinner and childcare provided.

Family Haven

(Through St. Patrick's Center)

(314) 802-0700

Free. Childcare provided only to Family Haven Residents.

Family Resource Center

(314) 534-9350

If court-ordered, Free. Otherwise \$25.

Fortress Outreach

Prince Hall Location

(314) 389-6100

Free. No childcare available, but will allow parent to bring children.

Magdala Foundation

(314) 652-6004

\$15 per session.

Our Little Haven

(314) 531-3183 ext. 238

FREE W/CD referral, otherwise \$10 per family per class. Nurturing parents program is 12 weeks. Childcare is provided and family-style dinner.

Free. Childcare available.

Redevelopment Opportunities for Women (ROW)

(314) 588-8300

Free. Childcare available.

St. Patrick's Center

(314)-802-0700

5. COUNSELING RESOURCES

Helpful Hints

Some considerations in choosing a therapist or counseling agency:

- ❖ *Do they have a specialty, i.e., do they specialize in domestic violence and/or child maltreatment, attachment disorders, family therapy, marital counseling, etc? Are the therapists licensed?*
- ❖ *What do they charge? Is there a sliding fee scale? What is it? Do they take insurance?*
- ❖ *Do they limit how many sessions you can attend due to insurance or grant restrictions?*
- ❖ *Is there a wait list? How long is it?*
- ❖ *Do they provide childcare?*

A. COUNSELING SERVICES FOR SPECIFIC GROUPS

CHILDREN & FAMILIES

ALIVE

P.O. Box 11201, St. Louis 63105

Hotline: (314) 993-2777

Business: (314) 993-7080

www.alivestl.org

Provides short-term emergency sanctuary for abused women and their children. Professional therapy for women and children; structured program for child witnesses of domestic violence; and emergency transportation. Individual/group counseling and children's counseling. Legal advocacy.

Annie's Hope/St. Louis Bereavement Center for Young People

422 S. Clay,
Kirkwood 63122

(314) 965-5015

Support for children and families after the death of a loved one. Free

The Art Therapy Center

6201 Arsenal, St. Louis 63139

(314) 968-6868 or (314) 644-7171

Art therapy as a healing technique. Sexual identity, recovery, trauma recovery through artwork. This is a support activity, not a substitute for psychotherapy. Some groups. Sliding scale. Individual: \$50-\$95 an hour.

Center For Trauma Recovery

University of Missouri-St. Louis

8001 Natural Bridge,

St. Louis 63121-4499

(314) 516-6737

Short-term psychotherapy for trauma survivors (individuals, groups, families, couples). Extensive

experience with interpersonal violence (rape, sexual assault, domestic violence, sexual abuse). Sliding fee scale.

Child Center of Our Lady

7900 Natural Bridge, St. Louis 63121

(314) 383-0200

Provides a wide range of inpatient and outpatient therapies for children traumatized by neglect, physical, emotional and sexual abuse and for their families.

Children's Advocacy Services

8001 Natural Bridge Rd., St. Louis 63121

(314) 516-6798

Forensic interviews and medical exams for child sexual abuse; counseling and for children and non-offending family members, and prevention programs. Law enforcement or Division of Family Services must refer Child for forensic interviews and medical exams.

Catholic Family Services

South County: #20 Archbishop May Dr.

(314) 968-8010

West County: 498 Woods Mill Rd.

(636) 391-9966

St. Charles County: 655 Mexico Rd.

(636) 498-2273

North City: 2405 N. Grand

(314) 535-0017

Northwest County: 4450 Washington

(314) 831-1533

Union/Perryville, MO: (800) 583-8355

Offers individual, family and couples counseling. Sliding fee scale.

CHILDREN & FAMILIES, (CONT'D.)

Center for Counseling and Family Therapy

3740 Lindell, St. Louis 63108
(314) 977-2505

Individual, marriage, family counseling. This is a practicum site for graduate students at Saint Louis University. Counselors receive weekly supervision from the licensed staff. Day/evening appointments, free parking. Will provide transportation if clients live within 5 miles of agency. No substance abuse cases.

Christian Psychological Family Services

9378 Olive Street Road, Suite 314
St. Louis, MO 63132
(314) 567-4994 Information Line
(314) 469-9712

Non-denominational CHRISTIAN counseling for couples, families, children, and individuals.
Sliding scale

COMTREA

(Community Treatment Inc)
Festus: (636) 931-2700
Arnold: (636) 296-6206

Individual and family counseling, alcohol/
substance abuse counseling. Education programs
for schools. SERVES THE JEFFERSON
COUNTY AREA. Sliding fee scale.

Family Support Network

29 North Gore, Webster Groves 63119
(314) 963-1450

In-home services (parenting) for parents of
children and adolescents with behavioral problems
(sponsored by DSS). FREE.

Family Resource Center

3309 S. Kingshighway, St. Louis 63139
(314) 534-9350
FAX (314) 531-0372
www.frcmo.org

Serves children and families where child abuse/
neglect has occurred, and for families in crisis or
at risk. Individual therapy for children and adults,
family and marital therapy, parent education.
Services provided in-home and in office. Therapy
for sexually abused children and adolescents. Art
therapy. Preschool program for children
experiencing behavioral and emotional problems.
Play therapy. Family preservation services (crisis
intervention). Agency serves Metro St. Louis and
Jefferson County. Sliding fee scale.

Family Wellness Program

100 W. Main, Union 63084
(636) 583-1800
(800) 583-8355

Individual, marriage, and family counseling.
Staff includes psychiatrists for evaluation and
prescription drug monitoring. Anger management
class and support group for sex offenders.
Sliding scale, also private insurance and
Medicaid.

Fortress Outreach

Prince Hall Family Support Center
4411 N. Newstead, St. Louis 63115
(314) 389-6100

Support and crisis counseling for domestic
violence/child abuse/sexual assault. Also support
services for battered women. Serves children 3
to 15, and adults 18 and older.

Florissant Psychological Service

701 St. Francois, Florissant 63031
(314) 837-7828

Provides counseling for adults, children,
adolescents, and families.

Kids in the Middle

121 West Monroe, Kirkwood 63122
(314) 909-9922

Counseling for children of divorce, separation
and remarriage.

Kids Under Twenty One (KUTO)

2718 S. Brentwood Blvd. St. Louis, 63144
(314) 963-7571
(314) 644-5886 (KUTO) hotline
(888) 644-5886 Toll-free hotline
Hotline hours: Sun-Thurs: 4 pm- 10 pm
Fri-Sat: 4 pm – 12 am

Helps teen struggling with issues like abuse,
addiction, health and safety, or suicide. Services
include peer counseling/helping to teach empathy
and problem solving skills as well as the crisis
helpline.

CHILDREN & FAMILIES, (CONT'D.)

Jewish Family and Children's Services

10950 Schuetz Rd., St. Louis 63146,
(314) 993-1000
FAX: (314) 812-9398

Counseling for individuals, families, couples and elderly. Homemaking services. Food pantry on Tuesdays and Thursdays. Support for families dealing with cancer, money management and financial assistance, and child abuse prevention. Sliding fee scale.

Life Source Consultants

P. O. Box 210393, St. Louis 63121
119 Church St., Suite 219, St. Louis 63135
(314) 524-4130
(314) 524-0686 Crisis Line
www.lifesourceconsultants.org

Services for abused and traumatized women. Order of Protection help. Support groups, community outreach, and referrals. Safe and supportive place for abused women to go. North County area.

Lutheran Family and Children's Services

8631 Delmar, St. Louis, 63124
(314) 534-1515

Counseling for individuals, families, and couples. Sliding scale.

Progressive Youth Connection

9530 Watson Industrial Park, Suite B
St. Louis, MO 63126
(314) 963-8368
Fax: (314) 963-8935

Individual & Family Counseling. Third party billing arrangements are established on a case-by-case basis. Also a certified Medicaid provider.

Provident Counseling

City: 2650 Olive, St. Louis 63103
Main Agency Office: (314) 371-6500
Information/Intake: (314) 533-8200
(800) 782-1008 Toll Free
City Site: 2650 Olive, St. Louis 63103
(314) 533-8230
Crestwood: 7435 Watson, Ste. 121, 63119
(314) 898-0101
West County: 11500 Olive Blvd, 63141.
(314) 898-0100

Jefferson County: 3675 W. Outer Rd.,
Arnold: (314) 898-0102

Large counseling agency serving individuals, couples, families, and sexual abuse victims. Other programs for Visitation/Custody Exchange, gambling addiction, defiant child, Hispanics. Sliding fee scale.

St. Louis County Family Mental Health Services

4548 Lemay Ferry, St. Louis 63129
(314) 615-4072
21 Village Square, Hazelwood 63034
(314) 615-7471

General counseling programs for children, adolescents, and families. Crisis counseling, sexual abuse, behavioral problems, ADHD. Evaluations. Private insurance and Medicaid, Program funded by county government. Sliding scale.

St. Louis University Psychological Center

3511 Laclede, St. Louis 63103
(314) 977-2278
Wohl Clinic: (314) 577-8740

Outpatient counseling for individuals, families, and children. NO DRUG/ALCOHOL PROBLEMS OR SUICIDE. Parenting skills, psychological testing and evaluation. Sliding scale.

St. Louis Children's Psychiatry Center

24 S. Kingshighway, St. Louis 63110
(314) 454-6201

Affiliated with Washington University Medical School. Psychiatric evaluations for ages 1-17.

Washington University

Psychological Service Center – West Campus.
P.O. Box 1172, 7 North Jackson
Clayton 63105-2153
(314) 935-6555

Counseling for children, adolescents, adults, and the neurologically impaired. Psychological testing. NO SUICIDE, DRUG/ALCOHOL PROBLEMS. Support group for women suffering from depression. Sliding scale: \$15 and up.

CHILDREN & FAMILIES, (CONT'D.)

Woman's Place

2716 Sutton, Maplewood 63143
(314) 645-4848.

A counseling and drop-in center for women who have experienced domestic violence or sexual assault/abuse. Crisis intervention, case management, support groups, holistic health. Also support group for family members/friends of domestic violence victims.

Women's Support & Community Services

2165 Hampton, St. Louis 63139

Office: (314) 646-7500

24 hr. Hotline: (314) 531-2003

www.womenssupport.org

Hours: Mon. 8am to 5pm

Tues-Thurs. 8am to 7pm

Fri. 8am to 5pm

Sat. 8am to 1pm

To set an intake assessment for individual counseling only – call 646-7500 x115 during business hours.

Provides individual counseling and support groups for women who have experienced physical or emotional abuse, and survivors of rape, incest, and childhood sexual abuse. Other services: 24 hr. crisis intervention hotline; information and referrals; Community Prevention and Education (Project HART), anger management; art therapy; Volunteer Lawyer Program. Sliding scale.

Youth in Need

529 Jefferson, St. Charles 63301

(636) 946-3771 (24 hr. hotline)

(636) 724-7171 (24 hr. hotline)

Counseling for adolescents and their families. Emergency shelter for adolescents. Transitional housing for age 16-21 years.

DEAF

Behavioral Medicine

1129 Macklind, St. Louis 63110

(314) 534-0200 Voice/TTY

Counseling for deaf or hard of hearing.

Midwest LEAD Institute

St. Louis LEAD

2165 Hampton Ave, St. Louis 63139

(636) 293-0082

Deaf Crisis Line (800) 380-DEAF (3323)

Non-profit organization that provides statewide

services to the deaf community of Missouri in areas of domestic violence, sexual assault, HIV/AIDS awareness, and drug and alcohol prevention. Summer camps for deaf or hard of hearing teenagers. *St. Louis location* (Deaf Psychological Services) provides counseling and victim advocacy/court advocacy for deaf victims of abuse.

IMMIGRANT

South Asian Women's Empowerment

24 hr line: (877) 729-3722

Domestic violence agency for women from South Asia.

Southside Catholic Community Services

2647 Ohio, St. Louis 63118

(314) 773-6100

Counseling and support services for Hispanic immigrants and their families. Tutoring for teens also.

MEN

AVA – Alternatives for Violence and Abuse

3910 Old Highway 94 South, Ste. 102

St. Charles 63304

(636) 441-3737

www.creativeconflictresolution.org

Intervention and education for abusive men. Serves St. Charles, Troy, Warrenton, and North St. Louis Counties.

DOV – Developing Options to Violence

8631 Delmar, Ste. 304, University City 63130

(314) 968-6626

Counseling for men who have been violent to women.

RAVEN

7314 Manchester, 2nd floor, St. Louis 63143

(314) 645-2075

www.ravenstl.org

Group counseling for men who abuse women.

Behavioral Science Institute

415 DeBaliviere, Ste. 250, St. Louis 63112

(314) 361-2662

Treatment for sex offenders and support for non-offending spouses.

**MENTALLY RETARDED/
DEVELOPMENTALLY DISABLED**

Missouri Protection & Advocacy Services

2941 S Brentwood Blvd, St. Louis 63144
St. Louis office: (314) 961--0679
Jefferson City (Main Office): (800) 392-8667

Assists persons with mild to severe Mental Retardation (MR) in crisis situations and domestic violence. Also helps with abuse by caretakers and family members.

MILITARY VETERANS

The Vet Center

2345 Pine, St. Louis, 63103
(314) 231-1260.

Support services and counseling for military veterans.

SEXUAL ABUSE/RAPE

Bridgeway Counseling Service

1601 Old South River Road
St. Charles, MO 63301
(636) 949-9940 for addictions counseling
(636) 949-7702 for sexual assault counseling
(877) 946-6854 Toll-free hotline (24-hr)
Counseling Hours: Mon-Thurs: 8am to 8pm
Fri. 8am to 4pm

Individual/group counseling for sexual abuse (free). Drug/alcohol and co-dependency counseling (sliding fee scale)

Center For Trauma and Recovery

University of Missouri-St. Louis
8001 Natural Bridge, St. Louis 63121-4499
(314) 516-6737

Short-term psychotherapy for trauma survivors (individuals, groups, families, couples). Extensive experience with interpersonal violence (**rape, sexual assault, domestic violence, sexual abuse**). Sliding fee scale.

Research: 3 research projects

- 1) Intimate partner violence.
- 2) PTSD and female rape victims
- 3) Recent rape and sexual assault victims.

Participants in the research programs are paid and provided with referrals in the community.

Children's Advocacy Services

8001 Natural Bridge Rd., St. Louis 63121
(314) 516-6798

Forensic interviews and medical exams for child

sexual abuse; counseling and groups for children and non-offending family members, and prevention programs. Law enforcement or Division of Family Services must refer Child for forensic interviews and medical exams.

RAINN (Rape, Abuse and Incest National Network)
(800) 656-4673

National hotline that connects callers to crisis centers in their area.

YWCA St. Louis Regional Sexual Assault Center

140 N. Brentwood, Clayton 63105
(314) 726-6665
(314) 531-7273 (RAPE hotline)

**Hotline answered on nights and weekends by WSCS volunteers*

Services for male and female survivors of sexual assault, rape, or incest.

SUBSTANCE ABUSE

Bridgeway Counseling Service

(See Sexual Abuse/Rape)

Kids Under Twenty One (KUTO)

2718 S. Brentwood Blvd. St. Louis, 63144
(314) 963-7571
(314) 644-5886 (KUTO) hotline
(888) 644-5886 Toll-free hotline
Hotline hours: Sun-Thurs: 4 pm- 10 pm
Fri-Sat: 4 pm – 12 am

Helps teen struggling with issues like abuse, addiction, health and safety, or suicide. Services include peer counseling/helping to teach empathy and problem solving skills as well as the crisis helpline.

COMTREA

Festus: (636) 931-2700
Arnold: (636) 296-6206

Individual and family counseling, alcohol/substance abuse counseling. Education programs for schools. SERVES THE JEFFERSON COUNTY AREA. Sliding fee scale.

Tapestry Counseling

10820 Sunset Office Dr., Ste. 202
Sunset Hills 63127
(314) 965-7494

Counseling to adult and adolescent women to help recover from addictions, past and present difficult relationships, and self-esteem issue.

B. MENTAL HEALTH SERVICES FOR CHILDREN & ADULTS

INPATIENT/OUTPATIENT PSYCHIATRIC CARE

Barnes-Jewish Hospital

1 Barnes Hospital Plaza,
Wohl Clinic – 3rd floor, St. Louis 63110
(314) 362-5065 (Psychiatry)

Inpatient psychiatric care for adults. Accepts Medicaid.

Behavioral Health Response

(314) 469-6644 – Local 24 hours crisis line
(800) 811-4760 – Toll free 24 hour crisis line

Assists individuals in psychiatric crisis providing immediate response, support and intervention. Mental health crisis services 24 hours a day. Provides access to mental healthcare facilities in St. Louis and surrounding counties. Mobile outreach team available.

Offers telephone crisis counseling as well as mobile outreach services (No fee)

BJC Mental Health Center (State of Missouri)

Call (314) 729-4004 for referral and assessment.

Outpatient psychiatric service to the chronically mentally ill who are indigent. Case management. Serves *children and adults*.

Care and Counseling, Inc.

12141 Ladue, Creve Coeur 63141
(314) 878-4340

Hours: Mon-Fri. 9am to 5pm, some
Evening and Saturday hours.

Ten locations: Ladue, Clayton, University City, South City, Webster Groves, Florissant, St. Charles, Alton, Litchfield, Illinois, and Centralia, Illinois.

Couple, family and individual counseling by trained therapists. Psychiatrist on staff for evaluation and medication. Sliding scale (no Medicaid).

St. Charles County: 655 Mexico Rd.

Castlewood Treatment Center for Eating Disorders

800 Holland Rd., Ballwin 63011
(636) 386-6611
(888) 822-8938

Specializes in eating disorders.

Chestnut Health Systems (Illinois)

50 Northgate Ind. Dr., Granite City 62040
(618) 877-4420

Individual, group, and family counseling. Also psychological services and medication monitoring, psychological assessments, crisis unit (emergency shelter), and 24-hr crisis line. Adolescent in-patient and outpatient drug rehab program. Locations: Granite City, Maryville, and Belleville.

Christian Hospital Northeast

11133 Dunn Rd, St. Louis 63136
(314) 839-3171 (24 hr Mental Health line)
(314) 839-3800 (Main Hospital)
(314) 839-1250 (Chemical Dependency)

Programs for chemical dependency and psychiatric services for adults. Day treatment program. Psychological evaluation (fee). Free evaluation/screening at intake for chemical dependency and psychiatric problems. Deposit required for inpatient services.

Crider Center for Mental Health

1032 Crosswinds Court, Wentzville 63385
(636) 332-6000 (Clinic and Intake)
Locations in St. Charles and Washington, MO. also.

Outpatient psychiatric and psychological evaluations and treatment for adults and children. Serves FRANKLIN, LINCOLN, ST. CHARLES AND WARREN COUNTIES. Community support programs, case management, Family First and family preservation programs. Sliding fee scale. Accepts Medicaid/Medicare (except Medicaid MC+). No private insurance.

The Depression Bipolar Support Alliance of St. Louis

1905 South Grand Blvd., Saint Louis 63104
(314) 776-3969 Info on support groups.
(314) 865-2112 Empowerment Center

Information, activities, and support groups for bipolar and manic-depressive. **Empowerment Center** is a drop-in center for the mentally ill homeless. Open 7 a.m.- 6 p.m.

Forest Park Hospital

6150 Oakland Ave., St. Louis 63139
(314) 768-3000

Psychiatric care. Accepts Medicaid and some insurance.

**INPATIENT/OUTPATIENT
PSYCHIATRIC CARE, (CONT'D.)**

Hawthorn Children's Psychiatric Hospital

1901 Pennsylvania - St. Louis, MO 63133
(314) 512-7800

Hopewell Clinic

1504 S. Grand, St. Louis 63104
(314) 531-1770

Outpatient mental health services for *adults and children*. Must have an Axis I diagnosis. Will serve anyone, but has specially contracted to serve North St. Louis city residents with Medicaid, Medicare or Care Partners.

Hyland Behavioral Health System

St. Anthony's Medical Center
10018 Kennerly Road, St. Louis 63128
(314) 525-4400 (24 hours)

Provides inpatient and outpatient services to children and adolescents who have psychiatric issues, chemical dependency, or dual diagnosis.

Psychiatric care for pre-adolescents to adults.

Independence Center

4380 West Pine, St. Louis 63108
(314) 533-4380

Mon-Fri 9-5.

Offers a variety of *adult* rehabilitative psychiatric programs.

National Alliance for the Mentally Ill

(314) 966-4670 M-F, 9-5

Help line that provides information and programs for those with a mental illness and their families.

Life Crisis Services Mental Health Resources and Referrals

1423 Big Bend, St. Louis 63117
24 hr. Hotline (English) – (314) 647-4357
Hotline (Spanish) (314) 647-1150
9am to 9pm – everyday
TTY – (314) 647-5959
Business Office: (314) 647-3100

Referrals to therapy, community resources, clinics. Brief Therapy Institute, Link Plus case management for elderly, Neighborhood Connections program.

Mental Health Association of St. Louis

(314) 773-1399

Referrals for all mental health services.

Preferred Family Health Care

3800 S. Broadway, St. Louis 63118
(314) 772-2205

Substance abuse and dual diagnosis treatment for adults. Medicaid and private insurance. Some funding for uninsured.

Spirit of St. Louis Hospital

5931 S. Highway 94
St. Charles, MO 63304
(636) 441-7300

Provides in-patient, out patient, partial hospitalization and aftercare services to children and adolescents age 3 to 20 who have emotional, psychiatric, and behavioral disorders. Fees depend on services provided.

SSM St. Joseph's Health Center

300 First Capitol Drive, St. Charles 63301
(636) 947-5000 (Main Hospital)

Psychiatric services for adults and adolescents. Inpatient and partial day program. Intensive outpatient chemical dependency for adolescents. Outpatient therapy for groups. Accepts Medicaid/Medicare and private insurance.

St. Alexius Hospital

3935 S. Broadway, St. Louis 63118
(314) 865-7054 (Psychiatric)

Psychiatric services for 18 and up. Inpatient drug abuse treatment. Take Medicaid, Medicare, and private insurance. Outpatient treatment through DART, Archway, and C-Star.

St. John's Medical Center

615 S. New Ballas Road, St. Louis 63141
Edgewood Center: (314) 569-6500
Main Hospital: (314) 569-6000

Psychiatric services for adults and adolescents. Edgewood Program is a chemical dependency program for adolescents and adults –intensive outpatient and day treatment. Accepts Medicaid and Medicare.

**INPATIENT/OUTPATIENT
PSYCHIATRIC CARE, (CONT'D.)**

**St. Louis Children's Psychiatric Center
(Washington University)**

24 S. Kingshighway, St. Louis 63108
(314) 286-1740

Psychiatric OUTPATIENT evaluation and *treatment for children*. Insurance and Medicaid accepted.

St. Louis Metropolitan Psychiatric Center

5351 Delmar, St. Louis 63112
(314) 877-0500

Acute care psychiatric hospital for *18 and older*.

**St. Louis Psychoanalytic Institute
Herbert Schiele Treatment Clinic**

8820 Ladue Rd, 3rd Floor, St. Louis 63124
(314) 361-7075 Phone
(314) 361-6269 Fax

Psychoanalysis, insight-directed psychotherapy to persons over 18.
Sliding fee scale.

St. Louis University Hospital

1221 S. Grand, St. Louis 63104
(314) 577-8000 (Main Hospital)
(314) 577-8740 (for appointments)

Psychiatric services for adults. If younger – referred to Cardinal Glennon Hospital. Inpatient and outpatient. Sliding fee scale.

St. Mary's Health Center

1027 Bellevue, St. Louis 63117
(314) 344-6700 (Central Intake)
(314) 768-8000 (Main Hospital)

Has an outpatient and inpatient psychiatric service. Has an intermediate psychiatric unit for those at risk of harming themselves.

C. SUPPORT GROUPS FOR CHILDREN & ADULTS

- *Groups located in St. Louis City or County unless otherwise noted.*

ALCOHOLISM

Adult Children of Alcoholics (ACOA)

(314) 645-1572

Alcoholics Anonymous –

(314) 647-3677.

(800) 711-6375 (24 hr Helpline)

Referrals to meeting sites, treatment, and Al-Anon programs.

AL-ANON, AL-A-TEEN

(314) 645-1572.

For significant others or adult children of alcoholics.

Co-Dependents Anonymous

(314) 995-1103

Programs for healthier relationships.

BEREAVEMENT/GRIEF

SIDS (Sudden Infant Death Syndrome)

(800) 421-3511.

Support for families who have lost children to SIDS.

St. John's Hospital – (314) 569-6470

St. Anthony's Hospital – (314) 525-1999

Mo. Baptist Hospital

(314) 996-5105

Adolescent group.

Forest Park Hospital – (314) 781-3003

Annie's Hope

(314) 965-5015

For children and teenagers.

Bereaved Parents USA

(314) 878-0890

Crime Victim Advocacy Center of St. Louis

(314) 664-3625

Friends/family of homicide victims.

DIVORCE

Older Women's League (OWL)

(314) 746-9286

For older women (55+).

Care and Share

North County Divorced Catholics

(314) 839-0595.

Divorce Recovery – (314) 291-6647 x3358

Divorced and Separated Catholics

(314) 351-9797

Webster Hills Methodist Church

(314) 961-3164

Women's Support & Community Service

(314) 646-7500 x115

GENERAL MENTAL HEALTH

The Depression Bipolar Support Alliance of St. Louis

(314) 776-3969

Support groups for manic-depressive and bipolar.

Alliance for the Mentally Ill

(314) 966-4670

Self Help Center – (314) 966-4980

MEN

Center for Creative Conflict Solutions –

(314) 863- 2363

For partners of abuse survivors.

Men Ending Domestic Violence

(Provident Counseling).

(314) 533-8200

For men who have been violent toward partners.

OTHER

Overeaters Anonymous

(314) 638-6070

PAIN

Chronic Pain Outreach

(314) 768-1350

PARENTING

Mother's Center

(314) 569-5611.

Support/information for parents.

Depression After Delivery

(908) 541-9712 – Toll call.

Parent Support Group

(314) 993-7550

For parents in danger of abusing their children.

Postpartum Depression Support

(805) 967-7636 – Toll call.

RAPE/SEXUAL ABUSE

Children's Advocacy Services

(314) 516-6798

Children and non-offending family members.

SNAP

(Survivors Network of Those Abused by Priests)

Local contact: (314) 566-9790.

St. Louis Metro Survivors of Incest

Anonymous

P. O. Box 16684, Clayton 63105

(314) 995-1901

Self help group for persons 18 and up.

SUICIDE

Life Crisis Services

(314) 647-3100.

Suicide support groups.

WOMEN – DOMESTIC VIOLENCE

Comtrea

Arnold. (636) 296-6206

Life Source Consultants

(314) 524-4130

Terry Robinson Center

Troy (636) 462-3355

The Women's Center

St. Charles. (636) 946-6854

Woman's Place

(314) 645-4848

Also discrimination, sexual abuse/assault.

Also has support group for friends and family members of battered women.

Women's Support & Community Service

(314) 646-7500 x115

6. RAPE/SEXUAL ASSAULT RESOURCES

A. SERVICES FOR VICTIMS OF RAPE/SEXUAL ASSAULT

Bridgeway Counseling Service

(No Fee)

1601 Old South River Road

St. Charles 63301

(636) 949-7702

(877) 946-6854 Toll-free hotline (24-hr)

Hours: Mon-Thurs 8 a.m.-8 p.m.

Fri 8 a.m.-4 p.m.

(Female and Male) survivors of sexual assault, rape and incest, ages 14 and up. Individual and group counseling for sexual abuse. Will also contact the Sexual Assault Response Team (SART) to meet victim at hospital.

Center For Trauma and Recovery

(Sliding Scale)

University of Missouri-St. Louis

8001 Natural Bridge, St. Louis 63121-4499

(314) 516-6737

Short-term psychotherapy for trauma survivors (individuals, groups, families, couples). Extensive experience with interpersonal violence (rape, sexual assault, domestic violence, sexual abuse).

Research: 3 research projects

- 1). Intimate partner violence.
- 2) PTSD and female rape victims
- 3) Recent rape and sexual assault victims.

Participants in the research programs are paid and provided with referrals in the community.

Children's Advocacy Services

8001 Natural Bridge Rd., St. Louis 63121

(314) 516-6798

Forensic interviews and medical exams for child sexual abuse, counseling and groups for children and non-offending family members, and prevention programs. Law enforcement or Division of Family Services must refer Child for forensic interviews and medical exams.

Women's Support and Community Services

(Sliding Scale)

2165 Hampton, St. Louis 63139

(314) 646-7500

(314) 531-2003 (Twenty-four hour hotline)

www.womenssupport.org

womenssupport@womenssupport.org

Hours: Mon 8:00 a.m. to 5:00 p.m.

Tue-Thu 8:00 a.m. to 7:00 p.m.

Fri 8:00 a.m. to 5:00 p.m.

Sat 8:00 a.m. to 1:00 p.m.

To set up an intake assessment for individual counseling only, contact 646-7500, x115 during business hours.

Provides individual counseling and support groups for women who have experienced physical or emotional abuse, and survivors of rape, incest, and child sexual abuse. Other services include: 24 hour line providing crisis intervention, information and referrals; Community Prevention and Education (Project HART), Parenting, Anger Management and Self Defense Classes, Art Therapy and Volunteer Lawyer Program.

YWCA ST. LOUIS REGIONAL SEXUAL ASSAULT CENTER/ Women's Resource Center

(No Fee)

140 N. Brentwood, Clayton 63105

(314) 726-6665

(314) 531-7273 (Rape Hotline)

www.ywcastlouis.org

Sexual Assault Center provides services to (Female and Male) survivors of sexual assault, rape and incest, ages 14 and up. Individual counseling, support groups for survivors and survivor's family and significant others, community education. NO domestic violence. SART program accessed through hospitals for rape victims, follow-up counseling.

Family Resource Center

(Sliding Scale)

3309 S. Kingshighway, St. Louis 63139

(314) 534-9350

FAX (314) 531-0372

www.frcmo.org

Serves children and families where child abuse/neglect has occurred, and for families in crisis or at risk. Individual therapy for children and adults, family and marital therapy, parent education, services provided in-home and in office. Therapy for sexually abused children and adolescents. Art therapy. Preschool program for children experiencing behavioral and emotional problems. Play therapy. Family preservation services (crisis intervention). Agency serves Metro St. Louis and Jefferson County.

RESOURCES FOR RAPE VICTIMS, (CONT'D)

Fortress Outreach

Prince Hall Family Support Center
4411 N. Newstead, St. Louis 63115
(314) 389-6100

Support services and crisis counseling for domestic violence/child abuse/sexual assault, as well as for children who have witnessed domestic violence or have been sexually abused. Also offers support services (counseling, parenting, life skills) for mothers who have been battered. Serves ages 3-15 and adults (18+).

RAINN (Rape, Abuse and Incest National Network)

(800) 656-4673

Free national hotline connects caller to the closest of more than 800 crisis centers in the RAINN network. (Give to callers from western Missouri and other states.) Those calling from eastern Missouri will be connected back to Women's Support and Community Services or the YWCA Sexual Assault Center.)

Provident Counseling

(Sliding Scale)

City

2650 Olive, St. Louis 63103
(314) 371-6500 Main Office
(314) 533-8200 Information/Intake
(800) 782-1008

West County (314) 898-0100

Crestwood (314) 898-0101

Central City (314) 533-8230

Jefferson County (314) 898-0102

All provide individual, marital, family and sexual abuse counseling. Other services: Heritage House Safe Visitation Custody Exchange Program, gambling addiction services, defiant child program, and Hispanic project.

A Woman's Place

2716 Sutton, St. Louis 63143
(314) 645-4848

A safe drop-in center of hospitality for adult women who have experienced violence or gender discrimination, domestic violence and sexual abuse/assault. Services include crisis intervention, case management, professional counseling and support groups for women, holistic health.

B. RAPE/SEXUAL ABUSE SUPPORT GROUPS

See also:

**Support Groups For Children & Adults:
Rape/Sexual Abuse p. 31**

(from previous section)

Bridgeway Counseling Service

(636) 949-9940

Center for Trauma and Recovery

(314) 726-6665

Woman's Place

(314) 645-4848

YWCA ST. Louis Regional Sexual Assault Center/ Women's Resource Center

(314) 726-6665

C. OTHER RAPE RESOURCES

Family Care Health Centers

6313 Michigan St. Louis 63111-2504
(314) 353-5190

Information on and access to ECPs (Emergency Contraceptive Pills).

Hope Clinic for Women

1602 21st Street, Granite City, IL 62040
(618) 451-5722
(800) 844-3130

Hours: Mon-Fri 7:00 a.m.-6:00 p.m.
Sat 7:00 a.m.-2:00 p.m.

Clinic provides emergency contraception and several abortion alternatives (4 - 24 weeks pregnancy). No parental consent required for surgical abortion but clients must stay at/near site; parental consent is required for medical abortions. Special services for parents undergoing medically necessary termination of planned pregnancy.

Emergency Contraception Hotline

(888) 668-2528 (Not-2-Late)

A free service you can call to get recorded info on how to prevent pregnancy after unprotected sex. Will also provide referral to health care professionals in your area who provide emergency contraception.

OTHER RAPE RESOURCES, (CONT'D.)

MOCSA (Metropolitan Organization to Counter Sexual Assault)

3217 Broadway, Ste. 500, Kansas City 64111
(816) 931-4527
(816) 531-0233 24-Hour Hotline
www.mocsa.org

Services include a 24-hour crisis line, support and counseling for rape victims, advocacy services, and rape prevention. Serves the Kansas City Area Metropolitan area including Jackson, Clay, Cass and Platte Counties in Missouri and Johnson and Wyandotte Counties in Kansas.

Planned Parenthood of St. Louis

(Sliding Scale)

Administration and Education
4251 Forest Park, St. Louis 63108
(314) 531-7526 (Information Hotline)
(English and Spanish)
(800) 230-7526

Forest Park (314) 531-7526
South St. Louis (314) 865-1850
St. Peters (636) 926-2070
East St. Louis (618) 875-7615
Ballwin (636) 227-8575
Fairview Heights (618) 277-6668
Florissant (314) 921-4445

Clinics offer pregnancy testing, birth control, pap and breast exams, pelvic exams and infection checks. Florissant clinic offers vasectomies. No parental consent is required for clinic services. Confidential.

Reproductive Health Services of Planned Parenthood

(Sliding Scale)

4251 Forest Park, St. Louis 63108
(314) 531-7526
(800) 419-0301

Hours: Mon-Fri 9:00 a.m.-5:00 p.m.
Sat 8:00 a.m.-3:00 p.m.

(By appointment only)

Have pregnancy testing, counseling and ultrasounds. Will refer to adoption services. Abortion services offered from 4 to 22 weeks gestation. Parental consent required by law in Missouri for women under 18 to obtain an abortion. No consent required for pregnancy

testing and counseling. No spousal consent required.

Note: *Medicaid pays for abortion only in cases of rape, incest or to save the life of the mother.*

Women's Care GYN, Inc. (Formerly Women's Care Center)

Fee: Pregnancy Test \$5.00
3394 McKelvey Road, Bridgeton 63044
(314) 739-8416
(314) 679-9100 (answering service after 5pm)

Has pregnancy testing, counseling, ultrasounds, birth control information, colonoscopies, referrals to adoption services and abortion services from 4 to 22 weeks gestation. Parental consent required by law in Missouri for women under the age of 18 to obtain an abortion. No consent is required for pregnancy testing and counseling. No spousal consent is required. Also offers highly rated GYN services.

7. MEDICAL & HEALTHCARE SERVICES

A. General Medical Resources

Community-Health-In-Partnership

2431 N. Grand, St. Louis 63106

(314) 652-9231

In emergency call (314) 988-4163

Clinical services are: Pediatrics, Internal Medicine, OB/GYN, Dental, Geriatrics, Orthopedics, Family Medicine and Massage Therapy.

Family Care Health Centers

(Sliding Scale + Medicaid and Medicare)

401 Holly Hills, St. Louis 63111

(314) 353-5190

4352 Manchester, St. Louis 63110

(314) 531-5444

Adult medicine, internal medicine, pediatric, women's health, family planning and counseling, free and confidential STD/HIV counseling and testing, emergency contraception, Optometry, Dental and Podiatry. A WIC office is on-site and provides healthcare for the homeless.

First Health, MC+

(800) 348-6627

Community Care Plus (314) 454-0055

Healthcare USA 1(800) 566-6444

Mercy (314) 214-8000

To enroll a child into MC+

Give Kids a Smile

993-4527 or 965-5960

Provide free comprehensive dental care to underserved children (held only in February and October)

Grace Hill Neighborhood Health Center

(Sliding Scale)

For appointments at all centers, phone

(314) 421-4949

2600 Hadley 1206 N. 9th

4308 N. Grand 2028 S. 12th

St. Stephen's – 14th & Park

Offer full service medical care, maternity, child healthcare, social services and skilled home healthcare at five different locations. Dental services are provided at the Grand and Hadley locations.

Logan Chiropractic Clinic

Fees: \$75 for initial exam

1851 Schoettler Road, St Louis 63017

(636) 227-0903

Hours: Mon-Thu 11:00 a.m.-2:00 p.m.

Fri 11:00 a.m.-6:00 p.m.

Sat 9:00 a.m.- 12:00 p.m.

Clinic provides consultations and physical exams. Accepts Medicaid except for first appointment. Discounts for certain groups of clients, including children, students.

Myrtle H. Davis Comprehensive

Neighborhood Health Center

(Sliding Scale)

5471 Martin Luther King

St. Louis 63112

(314) 367-5820

Hours: Mon, Tue, Thurs, and Fri

9:00 a.m.-5:30 p.m.

Wednesdays 9:00 a.m.-8:30 p.m.

Center provides Ambulatory Health Care, Family Planning, Prenatal and Postnatal Care, WIC program, Pediatrics, Dentistry, Education, Social Services, Eye Clinic, Pharmacy, Laboratory, Adult Medicine, Physical Therapy and OB/GYN services.

National Family Caregivers Association

(800) 896-3650

Toll free number gives referrals to local service agencies that provide support to those caring for someone who is chronically or terminally ill.

www.nfcgcares.org

Nurses For Newborns Foundation

7259 Landsdowne, St. Louis 63119

(314) 544-3433

(800) 45-Birth

Program provides home visits to teach healthcare, parenting skills, CPR and home safety for first time mothers, mentally challenged pregnant women and teen mothers in St. Louis City and County plus 24 surrounding counties.

*Will accept donations of infant clothing.

MEDICAL & HEALTHCARE SERVICES

(CONT'D)

People's Health Centers

(Sliding Scale)

5701 Delmar, St. Louis 63112

(314) 367-7848

7200 Manchester: (314) 781-9162

11642 W. Florissant:(314) 838-8220

Provides complete health care, OB/GYN, Family Planning, Pediatrics, Internal Medicine, Podiatry and Social Services. Dental, Ultrasound and Radiology services are available at Delmar office only. For the Teen Wellness Program, call (314) 367-4573.

Project Ark

535-7275

Provide AIDS resources and knowledge for children, youth and women living with HIV/AIDS

SSM Health and Wellness Program

(314) 776-3627

Free physician referrals, questions answered about health concerns, health screening, poison and drug information.

St. Louis Alzheimer's Association

9374 Olive, St. Louis 63132

(314) 432-3422

Offers family support services, caregiver consultation, respite care, and adult daycare referrals.

St. Louis Connect Care

(Formerly Regional Hospital)

5535 Delmar, St. Louis 63112

(314) 361-2273

Urgent care center open

Mon – Fri 9 a.m. – 7 p.m.

Sat, Sun 8 a.m. – 5 p.m.

*Clinic services for those uninsured or underinsured.
(See other day clinic locations below).*

Connect Care Clinics:

Florence Hill Health Center

5541 N. Riverview, St. Louis 63120

(314) 829-7000

Homer G. Phillips Health Center

2425 N. Whittier, St. Louis 63113

(314) 829-6000

Lillian Courtney Health Center

1717 Biddle, St. Louis 63106

(314) 829-6100

Max C. Starkloff Health Center

2220 Lemp, St. Louis 63104

(314) 829-7100

Prince Hall Dialysis Center

4411 N. Newstead, St. Louis 63115

(314) 879-6466

Offers same services as the other locations, plus dialysis

Healthcare services for the uninsured or underinsured. Comprehensive medical services include OB/GYN, Podiatry, Dental and Optometry.

St. Louis County Department Of Health

John C. Murphy 522-6410

Pine Lawn 389-4700

South County 842-1300

St. Louis County Health Centers

(Department of Community Health and Medical Care)

111 S. Meramec, Clayton 63105

(314) 615-0600

Offers comprehensive health services to low income and uninsured, including: Adult Medical Services, Pediatric Services, Women's Health, Eye Care, Nutrition, Dental, Home Health Care and Family Mental Health Services.

TEL-LINK

(800) 835-5465

Free maternal, child and family health information and referral line.

B. HEALTH PLAN HMOS

Community Health Plan HMO

800.990.9247 or 816.271.1271

137 North Belt St. Joseph, MO 64506

Mercy Health Plans HMO

(Self-insured)

800.327.0763 or 314.214.8196

HMO Claims Department

Mercy Health Plans

PO Box 4568 Springfield, MO 65808-4568

United Healthcare

(Self-insured)

866.480.0067

13655 River port Drive

PO Box 2560 Maryland Heights, MO 63043

HEALTH PLAN HMOs, (CONT'D.)

Humana HMO

(Self-insured)
866.500.2548
PO Box 14601 Lexington, KY 40512-4601

Express Scripts, Inc.

Mail Pharmacy Service
PO Box 66773 St. Louis, MO 63166-6773
800.797.5754

C. EATING DISORDERS

Castlewood Treatment Center for Eating Disorders

800 Holland Road, Ballwin 63011
(636) 386-6611
(888) 822-8938
Website: www.castlewoodtc.com

Inpatient treatment center that specializes in the following disorders: Anorexia, Binge Eating, Bulimia, Compulsive Overeating, and Trauma. High cost, insurance may cover part or all of treatment.

Dennis-Kyle, Patricia MSW, LCSW

Oxford Building, Suite 314
141 N. Meramec, Clayton 63105
(314) 862-5151

Therapist who specializes in eating disorders. Services: individual and group counseling. Fee: \$90; groups: \$45.

McCallum Place on the Park

100 S. Brentwood Blvd, Ste. 350
St. Louis 63105
(314) 863-7700
(314) 863-7701 Fax
(800) 828-8158

Offers four treatment programs for eating disorders, two inpatient and two outpatient, for men and women ages 13-50. High cost, insurance may cover part or all of treatment.

Overeaters Anonymous

(314) 638-6070

M, W, F – 9:30-12:30.

Provides information on local meetings.

D. CHEMICAL DEPENDENCY AND GAMBLING ADDICTION

Focus on Recovery Hotline

(800) 234-0402

24/7 Hotline provides information on local drug and alcohol abuse resources.

Alcoholics Anonymous (Central Service)

2683 S. Big Bend, St. Louis 63143
(314) 647-3677
(800) 711-6375 (24-hour helpline)

Referrals to meeting sites, treatment and Al-Anon programs.

AL-ANON and AL-A-TEEN

(314) 645-1572

Support groups for significant others or teenage children of alcoholics.

Alexian Brothers Hospital

3933 S. Broadway, St. Louis 63118
(314) 865-3333

Fifteen bed inpatient/outpatient chemical dependency unit for adults only.

Archway Communities

(Sliding Scale, accepts Medicaid)
282 DeBaliviere, St. Louis 63112
(314) 361-1630

Inpatient program of Preferred Family Healthcare. Provides drug and alcohol counseling for groups and individuals. 3-5 day non-social detox and 30 day residential program. Direct refer for HIV positive clients.

Athena Center (Division of COMTREA)

(Jefferson County)
(Sliding Scale)
3343 Armbruster Road, DeSoto 63020
(636) 337-0200

Residential alcohol and drug abuse treatment program. Adult inpatient and intensive outpatient options for drug and alcohol treatment, C-STAR program for adolescents.

Behavioral Health Response

(314) 469-6644 24-hr crisis line
(800) 881-4760 24-hr crisis line

Offers telephone crisis counseling as well as mobile outreach services, referral services, and critical incident stress management. (No fee)

**CHEMICAL DEPENDENCY AND
GAMBLING ADDICTION, (CONT'D.)**

**Black Alcohol/Drug Service Information
Center (BASIC)**

(Sliding Scale)

1221 Locust, Suite 800, St. Louis 63103
(314) 621-9009

Hours: Mon-Fri 8:30 a.m. to 8:30 p.m.

Saturday 9:00 a.m. to 5:00 p.m.

Al-Anon meetings Saturday 11:30 a.m.

Provides individual and group therapy for drug and alcohol abuse. Co-dependency treatment provided for family members.

Bridgeway Counseling Service

(Sliding Scale)

Old South River Road
St. Charles, MO 63303
(636) 949-9940

Residential

Men's Primary Recovery (Troy):

(636) 462-2614

Women and Children's: (636) 949-9940.
(Children can accompany their mothers.)

Outpatient

St. Charles (636) 949-9940

St. Louis County (314) 521-5887

Warrenton (636) 456-7423

Troy (636) 462-2614

Once a client is accepted in the program for drugs and alcohol, other issues will be addressed in counseling (e.g. individual and group counseling for sexual abuse).

(For full range of services call 636-949-9940 or see www.charityadvantage.com/bridgewaycounseling)

Chestnut Health Systems (Illinois)

50 Northgate Ind. Dr., Granite City 62040

(618) 877-4420

Individual, group, and family counseling. Also psychological services and medication monitoring, psychological assessments, crisis unit (emergency shelter), and 24-hr crisis line. Adolescent inpatient and outpatient drug rehab program.

Locations: Granite City, Maryville, and Belleville.

Cocaine Anonymous

(314) 361-3500 (24-hr. hotline)

24/7 support line. No referrals given.

Community Treatment Center

P.O. Drawer 459 (5536 Rural Box)

Hwy 32 East, Farmington 63640

(573) 756-5749

Outpatient center

400 N. Washington, Farmington 63640

(573) 747-1614

Inpatient chemical dependency 30-day-program. Offer outpatient services and counseling. Serves anyone in Missouri.

COMTREA

(Community Treatment Inc)

Festus: (636) 931-2700

Arnold: (636) 296-6206

Individual and family counseling, alcohol/substance abuse counseling. Education programs for schools. SERVES THE JEFFERSON COUNTY AREA. Sliding fee scale.

DART, INC.

(Sliding Scale)

637 Dunn Road, Suite 180, St. Louis 63042

(314) 731-0103

4000 Laclede, St. Louis 63108

(314) 535-2999

Residential Treatment Center

1027 S. Vandeventer, St. Louis 63110

(314) 534-1220

24-Hour Hotline (314) 731-0100

Provides drug counseling for groups and individuals. Methadone treatment. Outreach program has drug and alcohol speakers.

First Step Recovery Center

6214 Forsyth Blvd. St. Louis 63105

(314) 862-6941

www.firststeprecoverycenter.com

Treatment for alcohol/drug dependency, codependency and related issues. Individual, group, and follow-up provided. No sliding scale. Fee ranges: \$5,000-\$7,000.

Friendship Line

1-866-525-1442

Hours: Mon-Fri 7am-6pm

Support line for those with MRDD and other mental health issues. Offers support and a wide variety of groups and connections to socialization for those with mental illness or dual diagnosis.

CHEMICAL DEPENDENCY AND GAMBLING ADDICTION, (CONT'D.)

Gambling Hotline

(888) 238-7633 (BETS OFF)

Hotline can refer caller to the Missouri Gaming Commission's regulatory program for gambling addiction, in which caller can register to be arrested for misdemeanor trespassing for entering any Missouri casino.

Grace Hill Family Treatment Center

2600 Hadley, St. Louis 63106
(314) 241-2200

Residential center for women with children who have substance abuse problems. Treatment is done through B.A.S.I.C.

Harris House

8327 So. Broadway, St. Louis 63111
(314) 631-3281 Women's Number
(314) 631-4299 Men's Number

Alcohol/Drug rehab program that will only admit clients who are accepting of their addiction to both substances (drugs and alcohol) and are 21 years or older, willing to seek and keep full time employment (or do volunteer work if they are on SSI or SSDI), and have completed a detox program. If unemployed when they arrive, clients are given rent credits until a job is secured. Potential clients can call for assessment or be referred by another agency or a case manager.

Missouri Department of Mental Health

Missouri Valley ADP
Sunset Hills Office
4456 South Lindbergh, St. Louis 63127
(314) 849-6855

Counseling and referral to the Missouri Gaming Commission's regulatory program.

Narcotics Anonymous

(314) 830-3232

24/7 recorded information on 12-step programs in the St. Louis area.

New Beginnings

3901 N. Union, Suite 101, St. Louis 63115
(314) 367-8989

Intensive drug and alcohol treatment for adult men and women. Adolescent and adult C-STAR program.

National Council on Alcoholism and Drug Abuse (Sliding Scale)

8790 Manchester Road, St. Louis 63144
(314) 962-3456

Provides evaluations, short-term counseling, work with alcoholics and their family members, family intervention program, prevention program, community education and information, referral service. TREND program (healthy activities for teens). Adolescent assessments free.

Old Marie Droste Home

(Also known as Women in Need)
7660 Natural Bridge Road
St. Louis 63121
(314) 383-5553

Shelter for women coming from chemical dependency or domestic violence. No children. Transitional program – must come from a treatment facility. Must be referred by a CD program.

Oxford Houses

Women

4506 S. Grand: (314) 351-1567
2715 Osage: (314) 772-6771

Men (Both in St. Charles)

225 N 5th St.: (636) 940-0767
527 McDonough: (636) 947-6730

Residential treatment center for chemical dependency. Takes private pay and insurance.

Preferred Family Health Care

(Sliding Scale, Self-Pay arrangements, Medicare, Medicaid, Private Insurances)
3800 So. Broadway, St. Louis 63118
(314) 772-2205

2 Westbury Drive, St. Charles 63301
(636) 946-6376 Fax: (636) 946-6479

Facility is an outpatient alcohol/drug/dual diagnosis treatment center and is Archway's south side location. Clients must have abused drugs/alcohol within the last 9 months or sign up within 30 days of being released from jail.

For inpatient program, see Archway Communities above.

CHEMICAL DEPENDENCY AND GAMBLING ADDICTION, (CONT'D.)

Provident Counseling

7435 Watson Road, Suite 121
St. Louis 63119
(314) 533-8200

Center has certified gaming addiction specialists to work with those who are addicted to all forms of gambling.

Queen Of Peace Center

325 N. Newstead, St. Louis 63108
(314) 531-0511

317 Hoffmeister (non-residential)
St. Louis, MO: (314) 544-8948

C-STAR program for chemically dependent women and their children, priority to pregnant women. Residential treatment includes case management, in-house daycare, and individual, family and group counseling. Also intermediate care program for women ages 19 and older. Diagnosis for mental illness & chemical dependency.

E. WOMEN'S REPRODUCTIVE HEALTHCARE

Birthright Counseling

(No Fee)

St. Louis Office (314) 962-5300
Midtown Office (636) 946-4900
St. Charles Office (636) 724-1200
West County Office (636) 227-2266
Bridgeton Office (636) 277-8775
South City Office (314) 962-5300
24 hour toll-free hotline (800) 550-4900

Centers provide professional counseling for pregnant women. Counseling for women with problem pregnancies, referrals for adoptions and free pregnancy testing. **This organization is Pro-Life and will not counsel on abortion options.**

Breast and Cervical Cancer Control Project

(314) 612-5406

Offers education, screening and follow up services for breast and cervical cancer, to low-income and minority women.

Breast Health Center

Barnes/Jewish Hospital
Center for Advanced Medicine, Suite 5D
St. Louis, MO 63110
(314) 454-7500
Hours: Mon-Fri 8:00 a.m.-5:00 p.m.
Mammograms and breast diagnostic exams.

Endometriosis Hotline

(800) 992-3636 Answering machine
(414) 355-2200 8:30am-5:00pm, M-F

Emergency Contraception Hotline

(888) 668-2528 (Not-2-Late)

Recorded message, provides information and names, phone numbers of local providers of birth control methods that prevent pregnancy after sex.

DNA Diagnostic Center

(800) 362-2368

This is an internationally recognized and accredited facility that specializes in various types of DNA testing, including tests for paternity and immigration matters.

Emergency Contraception Hotline

(888) 668-2528 (Not-2-Late)

Recorded message provides information and names, phone numbers of local providers of birth control methods that prevent pregnancy after sex.

Family Care Health Centers

6313 Michigan St. Louis 63111-2504
(314) 353-5190

Information and access to ECPs (Emergency Contraceptive Pills).

Family Support Network- Healthy Start Program

150 Northland Center, Ste. 201
Jennings 63136
(314) 382-6667

A community-based program addressing disparities in pre, post and perinatal care. Serves Medicaid eligible women in zip codes 63113, 63120, and 63136. Free in-home counseling to families with children under 18, to help prevent abuse.

**WOMEN'S REPRODUCTIVE
HEALTHCARE, (CONT'D.)**

Genetic Technologies, Inc.

P. O. Box 242, Glencoe 63038-0242
(636) 451-4363

E-mail: info@genetictechnologies.com
www.genetictechnologies.com

This local facility specializes in DNA (paternity)
and forensic genetic testing

Hope Clinic for Women

1602 21st Street, Granite City, IL 62040
(618) 451-5722
(800) 844-3130

Hours: Mon-Fri 7:00 a.m.-6:00 p.m.
Sat 7:00 a.m.-2:00 p.m.

Clinic provides emergency contraception and
several abortion alternatives (4-24 weeks
pregnancy). No parental consent required for
surgical abortion, but clients must stay at/near
site; parental consent is required for medical
abortions. Special services for parents
undergoing medically necessary termination of
planned pregnancy.

Planned Parenthood of St. Louis

(Sliding Scale)

4251 Forest Park, St. Louis 63108
(314) 531-7526 (Information Hotline)
(800) 230-7526 (English and Spanish)

Forest Park (314) 531-7526

South St. Louis (314) 865-1850

St. Peters (636) 926-2070

East St. Louis (618) 875-7615

Ballwin (636) 227-8575

Fairview Heights (618) 277-6668

Florissant (314) 921-4445

Clinics offer pregnancy testing, birth control,
pap and breast exams, pelvic exams and
infection checks. Florissant clinic offers
vasectomies. No parental consent is required for
clinic services. Confidential HIV/STD testing.
Treats males and females.

**Reproductive Health Services of
Planned Parenthood**

(Sliding Scale)

4251 Forest Park, St. Louis 63108
(314) 531-7526 or (800) 419-0301

Hours: Mon-Fri 9:00 a.m.-5:00 p.m.
Sat 8:00 a.m.-3:00 p.m.

(By appointment only)

Have pregnancy testing, counseling and
ultrasounds. Will refer to adoption services.
Abortion services offered from 4 to 22 weeks
gestation. Parental consent required by law in
Missouri for women under 18 to obtain an
abortion. No spousal consent required.

Note: Medicaid pays for abortion only in
cases of rape, incest or to save the life of the
mother.

St. Louis County Health Centers

(Department of Community Health and
Medical Care)

111 S. Meramec, Clayton 63105
(314) 615-0600

Call for closest clinic location. Offers
comprehensive health services to low income and
uninsured, including: Adult Medical Services,
Pediatric Services, Women's Health, Eye Care,
Nutrition, Dental, Home Health Care and Family
Mental Health Services.

Women's Care GYN, Inc

(Formerly Women's Care Center)

Fee: Pregnancy Test \$5.00

3394 McKelvey Road, Bridgeton 63044
(314) 739-8416

(314) 679-9100 (answering service after 5:00 p.m.)

Has pregnancy testing, counseling, ultrasounds,
birth control information, colonoscopies, referrals
to adoption services and abortion services from 4
to 22 weeks gestation. Parental consent required
by law in Missouri for women under the age of
18 to obtain an abortion. No consent is required
for pregnancy testing and counseling. No
spousal consent is required. Also offers highly
rated GYN services.

8. EDUCATION AND EMPLOYMENT RESOURCES FOR ADULTS

Adult Basic Education Learning Center

(No Fee)
5078 Kensington Avenue, St. Louis 63108
(314) 367-5000

Provides a list of testing sites and GED preparation. Also offers Adult Education and Literacy program with ongoing, open enrollment.

City of St. Louis General Education Development Test (GED)

Harris Stowe State College
3026 Laclede, St. Louis 63103
(314) 340-3654

Provides information on GED testing.

Connections to Success

523 South 5th Street, St. Charles 63302
(636) 940-8027

Dress for Success - provides “interview-appropriate clothing” for low-income women seeking employment.

Wheels for Success - provides reliable transportation for qualified applicants.

**Donations of dress clothes accepted.*

Consumer Credit Counseling

1300 Hampton, St. Louis 63139
(314) 647-9004

Counseling in money management/debt problems. Negotiates with creditors. An alternative to bankruptcy. Fee charged. Open Mon-Thurs 7:30 am to 7:00 pm. Friday 7:30 am to 3:30 pm.

Cyber Learning Center

4008 Shreve Ave., St. Louis 63115
(314) 385-7582

Provides customer service training for adults who are considering changing careers or seeking additional employment training. Includes interviewing, resume writing, and computer skills. Also offers specific customer service training.

The Daruby School

(No fee)
1301 South Florissant Rd, St. Louis 63121
(314) 522-3699

Provides job search training and assistance, job coaching, GED, and follow up services.

The Educational Opportunity Center

(No Fee)
8420 Delmar, Ste. 504, St. Louis 63124
(800) 875-5932

Eight sites available: Forest Park, Midtown, Northside, Southside, St. Charles, Alton, Belleville, and East St. Louis. Call number above for closest center. Provides vocational, career, and educational counseling. Information and assistance on how to apply for financial aid and scholarships.

Employment Connections

(No Fee)
4000 Laclede Ave., St. Louis 63108
(314) 652-0360

Free job placement for those ages 18-55. Have employment services for disadvantaged citizens. Offers entry-level jobs for all clients.

English Language School

(No Fee)
8342 Delcrest Dr., University City 63124
(314) 432-0633

Free GED prep and ESL (English as Second Language) classes.

Labor Ready

South City – (314) 776-0600
N. County – (314) 921-1414
W. County – (314) 872-3444
Fenton – (636) 861-3777
St. Charles - (636) 940-2822

Temporary job service. Can work on a day-to-day basis and will be sent to different job sites. Need to bring two forms of ID such as State ID/Driver’s License, Social Security Card, Birth Certificate, etc.

Literacy Council (YMCA)

(314) 776-7102

Tutoring program for 16 and older. Includes reading, math, and English as a Second Language (ESL)

MERS Goodwill

(No Fee)

1727 Locust Street, St. Louis 63103
(314) 241-3464

Offers the following services: Job search, workshops, resume writing, GED preparation, retraining, job placement and assessment, vocational assessment, vocational skill training, on-the-job training and worker re-entry program for unemployed and dislocated workers. Must be 18 years of age or older, unemployed, underemployed or from a low-income household. Will work with laid-off employees and those who have been dislocated from their jobs.

Metropolitan Education and Training Center (MET)

6347 Plymouth Ave., Wellston 63133
(314) 746-0700

Comprehensive set of assessment, job readiness, and career/technically focused job training placement, and career development services. Includes Adult Basic Ed (free), as well as construction preparation, manufacturing tech, diesel tech, and telecommunications, all of which have scholarships and financial aid available.

New Traditions

(No Fee)

St. Louis Community College

Forest Park Community College
5600 Oakland Ave., St. Louis 63110
(314) 644-9262

Jefferson County Community College

Jefferson County
1000 Viking Drive, Hillsboro 63050
(636) 797-3000, ext. 213

Provides services for displaced homemakers (adults who have worked without pay to care for home and family and have few skills to obtain a job), those divorced, widowed, separated, have a disabled spouse, those unemployed or underemployed and single parents wishing to re-enter the job market. Also provides individual and group counseling, pre-employment skills workshops, referrals to training programs. Job search counselors are available at the Meramec and Florissant Valley campuses of St. Louis.

Community College. Have a free 3-day seminar on self-esteem, assertiveness training, goal setting, resume writing, interviewing techniques and job market trends. This program will also meet the needs of individuals entering a training program or occupation traditionally chosen by members of the opposite sex.

Parkway Area Adult Education and Literacy Program

12657 Fee Fee Road, St. Louis 63146
(314) 415-7063

Free GED/ Basic Skills, workplace, and ESL classes as well as citizenship tutoring for adults 16 years or older throughout St. Louis County.

Redevelopment Opportunities for Women (ROW)

(No Fee)

2229 Pine St., St. Louis 63103
(314) 588-8300 (314) 588-0676 Fax

This agency offers a free 5-week course on self-sufficiency skills for women. The hours for the course are Tues-Fri, 9:30 a.m.-11:30 a.m., 4 days a week. Topics in the course include: Assertiveness training, anger management, domestic violence, etc. Course takes place in a group setting with some individual counseling provided. Bus passes are provided for women in shelters. Childcare while clients attend class is available. There is a Family Literacy program conducted Monday through Thursday, Adult Basic Education, Parenting Skills and PACT (Parent and Child Together).

SLATE Work Connection Program

(No Fee)

1017 Olive Street, Ste M13, St. Louis 63101
(314) 589-8000

Helps with job leads, referrals, workshops, career counseling and assessment, GED preparation, skill enhancement and provides an on-site resource center.

St. Patrick's Center

800 N. Tucker, St. Louis 63101
(314) 802-0700

Provides job training and employment assistance. Also has a transportation and housing program for those who qualify.

Tel-Temps Training Resources

5621 Delmar Blvd., Ste. 107
St. Louis 63112
(314) 367-1400
(877) TEL-TEMP

Provides financial career connections: Bank Teller Basic Skills program and Bank Customer Service Representative (new accounts) program. There is tuition fee but financial help is available.

Trinity Lutheran

(No Fee)
812 Soulard Street, Saint Louis 63104
(314) 231-4092

Provides GED classes

Ways to Work (Provident Counseling)

2650 Olive St, St. Louis 63103
(314) 371-6500

Provides small loans (\$500-\$4,000) for car repairs or purchasing a used car. Loans can also be used for childcare, mortgages, or other services. Loans must be repaid in two years.

Work Link

(No Fee)
6347 Plymouth, Wellston 63133
(314) 746-0750

Employment assistance for those 18-45 and unemployed. Applicants complete a four-week course and must take a drug test after 3 weeks. Must either be receiving TANF or living in the empowerment zone. (Call directly to see if in the zone.)

Women In Charge

(No Fee)
1340 Partridge Ave., St. Louis 63130
(314) 727-5515

Prepares economically disadvantaged women to set and meet important life goals for school, work and for their families. Ongoing, open program offers job readiness training, academic skill development, computer literacy, language development and vocabulary expansion. Active involvement in the program is required (i.e. regular attendance,

punctuality and freedom from chemical dependency) for admission. On-site preschool is provided for children whose parents are participating in the program. Tai Chi classes on Monday and Thursday. GED Preparation.

Women In Transition

6400 Minnesota, Saint Louis 63111
(314) 771-5207

Not-for-profit that provides assistance to women who are attempting to re-enter society after incarceration or are experiencing difficulty with securing housing or employment due to a criminal record. Offers a number of transition programs and case management.

EDUCATION AND EMPLOYMENT FOR THE DISABLED

Life Skills Foundation

10176 Corporate Square Dr., Ste. 100
St. Louis 63132
(314) 567-7705
(314) 567-6539 Fax
(314) 802-5569 TDD

Provides community access training, community living and employment services to teens and adults with developmental disabilities.

Vocational Rehabilitation

901 N. 10th Street, St. Louis 63101
(314) 340-7926
(800) 735-2466 MO RELAY
(800) 735-2966 TDD

Operated by the Missouri Department of Elementary and Secondary Education. Helps persons with a physical or mental impairment to become employed through setting an individualized plan, training, etc. Call for assessment and evaluation. Sites in North, South and West St. Louis and St. Charles counties.

9. SPECIAL SERVICES

Women's Support and Community Services

2165 Hampton, St. Louis 63139
(314) 646-7500

Offers support groups for Deaf, Divorced, Hispanic, and lesbian women.

ELDERLY

Cardinal Ritter Institute

4483 Lindell, St. Louis 63108
(314) 961-8000

24/7 Information and services for senior citizens including activities, adult daycare, and referrals to skilled nursing facilities and independent living facilities.

Council Tower

310 S. Grand, St. Louis 63103
(314) 531-5706

Hours: Mon-Fri 8:30am to 5pm

Housing for low-income elderly persons and elderly disabled. Must be 60 or older. Accepts certificates from the Housing Authorities; Section 8 available in efficiency apartments.

Elderly Law Unit

(Legal Services of Eastern Missouri)
4232 Forest Park, St. Louis 63108
(314) 534-4200
(800) 444-0514

Legal information and services for persons over 60. Mon-Fri 9 am – 3 pm.

H.E.L.P.S.

(Helping Elderly Live Privately and Safely)
P. O. Box 270013, St. Louis 63127
(314) 913-4142

Offers case management services for elderly clients in crisis. Will assist in securing a safe and affordable environment and referrals for other basic services. Specializes in working with out-of-town caregivers on behalf of families who live far from elderly relatives.

Housing Options Provided for the Elderly (HOPE)

4265 Shaw, St. Louis 63110
(314) 776-0155

Counseling on housing options and assistance (60 or older or disabled) in securing housing before a crisis situation develops. Counseling can be done in-home by a social worker and includes reverse mortgage counseling and Home Sharing Program. Will mail listings of apartments to clients. Has a Care Giver program.

Lutheran Senior Services

709 S. Laclede Station Rd, St. Louis 63119
(314) 968-9313

Offers outreach to seniors, affordable assisted living units and independent apartments for the elderly and elderly disabled, plus a convalescent home.

Medicare Hotline

(Medical insurance for 65+)
(800) 633-4227

A recording that provides information on services, inquiries, and claims.

Meals on Wheels

(314) 268-1523

Home meal delivery for the elderly, disabled, convalescent. Payment varies

Older Women's League (OWL)

2165 Hampton Ave, St. Louis 63139
(314) 725-5862

Services to older women including divorce support group, support for victims of domestic violence, pension benefits counseling, financial recovery, and advocacy.

St. Louis Area Agency on Aging

634 N. Grand Blvd., St. Louis 63103
(314) 612-5918

Information on programs available in St. Louis that benefit senior citizens.

ELDERLY, (CONT'D.)

St. Louis County Older Resident Program (CORP)

(Part of St. Louis County Division of Human Services)
(314) 615-4516

Legal assistance (non-litigation) for senior citizens in need. To be eligible, *must be a county resident*, 60 years of age or older, and make less than \$20,000 if married or \$15,000 if single. Lawyers will consult by appointment only on wills, deeds, powers of attorney, and consumer advice. Transports seniors for medical appointments. Also, will do minor home repairs at a small cost to residents. Has free income tax preparation. Services for veterans.

HEARING IMPAIRED

Call-A-Ride

(314) 982-1406 Voice
(314) 982-1510 TTY

Transportation for those with disabilities provided by Metro.

Deaf Interlink

(314) 837-7757 Voice
(314) 837-7470 TTY

Interpreting services.

Deaf Services

(Fees for these services vary)
4560 Clayton Ave, Clayton 63110
(314) 977-0060

Counseling for deaf clients and their families and sign language interpreters. Independent living and socialization skills, advocacy workshops.

Hear Now

6700 Washington Ave South
Eden Prairie, MN 55344
(800) 648-4327

Provides low-cost, recycled hearing devices.

Midwest LEAD Institute

Leadership through Education and Advocacy for the Deaf

St. Louis LEAD

2165 Hampton Ave., St. Louis 63139
(636) 293-0082

Columbia LEAD

311 Bernadette Drive, Suite C
Columbia, MO 65203-8104
(573) 445-5005 with TTY

Deaf Crisis Line (800) 380-3323 (DEAF)
(With TTY, 24-hours)

Non-profit organization that provides statewide services to the deaf community of Missouri in areas of domestic violence, sexual assault, HIV/AIDS awareness, and drug and alcohol prevention. Summer camps for deaf or hard of hearing teenagers. St. Louis location (Deaf Psychological Services) provides counseling and victim advocacy/court advocacy for deaf victims of abuse.

MENTALLY OR PHYSICALLY DISABLED

Adapt Ability

9355 Dielman Industrial Drive, St. Louis
(314) 432-1101

Helps physically and mentally challenged clients with wheelchairs and home modifications. Also modifies vans for disabled people through *Adapt Mobility* – 636-926-2225.

Gateway Legal Services

200 N. Broadway, Ste 950, St. Louis 63102
(314) 534-0404
(888) 782-5380
(314) 652-8308 Fax

Offers low or no cost legal services to the poverty level and disabled clients. Takes the following cases: Social Security Disability/SSI, and selected consumer fraud cases.

Life Skills Foundation

10176 Corporate Square Dr., Suite 100
St. Louis 63132
(314) 567-7705
(314) 567-6539 Fax
(314) 802-5569 TDD

Provides community access training, community living and employment services to teens and adults with developmental disabilities.

**MENTALLY OR PHYSICALLY
DISABLED, (CONT'D.)**

Missouri Protection and Advocacy Services

2941 S. Brentwood, St. Louis 63144
(314) 961-0679
(314) 961-0879 Fax

Assists people with disabilities in civil and legal issues. Attorneys and advocates place emphasis on solving problems through mediation.

Paraquad

311 N. Lindbergh Blvd.
St. Louis 63141
(314) 567-1558 (314) 567-1559 Fax
(314) 567-5552 TTY

Offers a wide array of support services for those with disabilities. Features advocacy and focus on independent living. They cover social security disability help, housing referrals, career/employment and deaf services among their many programs. Emergency assistance when funds are available.

St. Louis Office for MR and DD Resources

2334 Olive, St. Louis 63103
(314) 421-0090 (314) 421-2525 Fax

Serves St. Louis citizens with mental retardation (MR) and/or developmental disabilities (DD). Includes Project Casefind (finds residents not currently receiving services), Educational Coaches (children up to age 21), Case Management, and voucher services (allows resident to choose the service provider of their choice). St. Louis City residents only.

St. Louis Office on the Disabled

City Hall, Room 30, St. Louis 63103
(314) 622-3686
(314) 622-3693 TTY
(314) 622-4019 Fax

Provides information and services to the St. Louis disabled community. Services include: information on the Americans with Disabilities Act, awareness training, referrals, a directory of community services, parking tags and permits, interpreters, and a TTY. Serves St. Louis City and County.

Vocational Rehabilitation

901 N. 10th Street
St. Louis 63101
(314) 340-7926
(800) 735-2466 MO RELAY
(800) 735-2966 TDD

Operated by the Missouri Department of Elementary and Secondary Education. MDVR is a program designed to help persons with a physical or mental impairment to become employed through setting an individualized plan, training, etc. Interested parties must call for assessment and evaluation. Sites in North, South and West St. Louis and St. Charles.

VISUALLY IMPAIRED

Lions' Club of Greater St. Louis

(314) 205-1980

Replaces eyeglasses for free. Turnaround is 3-6 weeks. Serves residents in St. Louis, St. Charles, Lincoln County, Montgomery County, and Warren County.

**St. Louis Society for the Blind
and Visually Impaired**

8770 Manchester Rd
Saint Louis 63144
(314) 968-9000

Provides eyeglasses, and other disabled services. Person must call for an application. Takes approximately four weeks to get glasses.

**IMMIGRANT/NON-ENGLISH SPEAKING
(NES)**

Catholic Charities Refugee Service

2840 Wisconsin Ave., St. Louis 63118
(314) 771-2570 8:30 am -5:00 pm

Welcomes and resettles refugees from all over the world, provides assistance with housing, employment and basic needs.

Catholic Immigration Law Project

3700 Lindell Blvd., St. Louis 63108
(314) 977-7282 (314) 977-3334 Fax

Program of St. Louis University School of Law that serves low-income people with legal immigration needs.

IMMIGRANT/NON-ENGLISH SPEAKING (NES), (CONT'D.)

English Language School

(No Fee)

8342 Delcrest Dr., University City 63124

(314) 432-0633

Free GED prep and ESL (English as Second Language) classes.

Fischer, James E.

Fee: Flat rate, will negotiate

165 N. Meramec Ave, Ste. 430

Saint Louis 63105

(314) 862-1003

Attorney that specializes in Immigration, Asylum/Refugee, Family-based petitions, Waivers of inadmissibility, Deportation Defense, and Citizenship. Fluent in Spanish.

International Institute

3654 S. Grand, St. Louis 63118

(314) 773-9090

Social service agency providing adjustment services to refugees. Job and housing placement, individual, couples and family counseling to refugees. Language translation services for the non-English speaking. Immigrant services, English as a Second Language (ESL) classes and cross-cultural services to new Americans.

Language Access Metro Project

8050 Watson, St. Louis 63119

(314) 842-0062

www.lamp@stlouis.missouri.org

Decreases language and cultural barriers for immigrants and refugees in the health and social service system. Main service is interpretive services. Language groups served are: Bosnian, Spanish, Vietnamese, Chinese, Somali, Farsi, Arabic, Albanian, and French.

Legal Services of Eastern Missouri

4232 Forest Park, St. Louis 63108

(314) 534-4200

(800) 444-0514

Legal Services Immigration Law Project:

(314) 534-4200 ext. 1301

Provides legal services for the following: housing and landlord problems, utility problems, divorce cases, job harassment, welfare, SSI and social security problems,

consumer problems, and abuse. Immigration Law Project. Lasting Solutions Program for those experiencing domestic violence provides help with Orders of Protection. Areas served: **St. Louis City and County, St. Charles, Jefferson, Washington, Warren and Franklin Counties.**

Linea de Ayuda (Spanish Helpline)

(314) 647-1150

Hours: 9 am-9pm, everyday

Crisis hotline for Spanish speakers. Provides crisis intervention, conference calling/translation services, and referrals. Can help with financial concerns, referrals, immigration concerns, domestic violence, alcohol abuse, and suicide.

South Asian Women's Empowerment Regional Association

P.O. Box 31753, Saint Louis 63131

(314) 577-8715

(877) 729-3722 24 hour/Toll Free

Serves Asian victims of Domestic Violence. Also has 24-hour multilingual helpline that serves as crisis line. Helps women from India, Bangladesh, Pakistan, Nepal, Sri Lanka, and Bhutan.

Southside Catholic Community Services

2647 Ohio, St. Louis 63118

(314) 773-6100

Support services designed to help Hispanic immigrants, individuals, and families become more independent in their community. Counseling, community health case management, and employment assistance. Support groups for mothers, families and teens. Tutoring program for Hispanic teens, computer classes in Spanish, and ESL (English as a second language).

War Trauma Recovery Project

P.O. Box 63100, St. Louis 63163

(314) 771-7061 wtr@stlouis.missouri.org

Native language based services for refugees and immigrants who are suffering the after-effects of war. Counseling provided. Free in most cases.

AIDS/STD

National AIDS & STD Hotline

(800) 342-2347 (24 hr. hotline)

Referrals for testing, treatment, publications and information.

AIDS/STD, (CONT'D.)

St. Louis Effort for AIDS

1027 Vandeventer, Suite 700

St. Louis 63110

(314) 645-6451 Office

(314) 647-1144 Hotline: 9 am-5 pm Mon-Fri

Referrals for people with AIDS. Also buddy program, case management, financial services, and support groups. Speaker's bureau and outreach programs. Library on site. Mobile HIV testing unit. PAWS (pets are wonderful support) program.

GAY/LESBIAN/BISEXUAL/ TRANSGENDER

Anti-Violence Hotline

(Local American Civil Liberties Union)

(314) 361-2111 M-F 9am-5pm

Volunteer attorneys provide legal assistance on civil rights cases – racism, discrimination, and sexism.

Gay Mental Health Referral Service

(314) 535-5920

Mon-Fri 8:00 a.m.-4:30 p.m.

Confidential referral service available to all GLBT's (Gay, Lesbian, Bisexual, Transgender). Refers mainly to therapists. NOT an emergency service.

APPENDIX A: HOTLINES/INFORMATION RESOURCES

HOTLINES

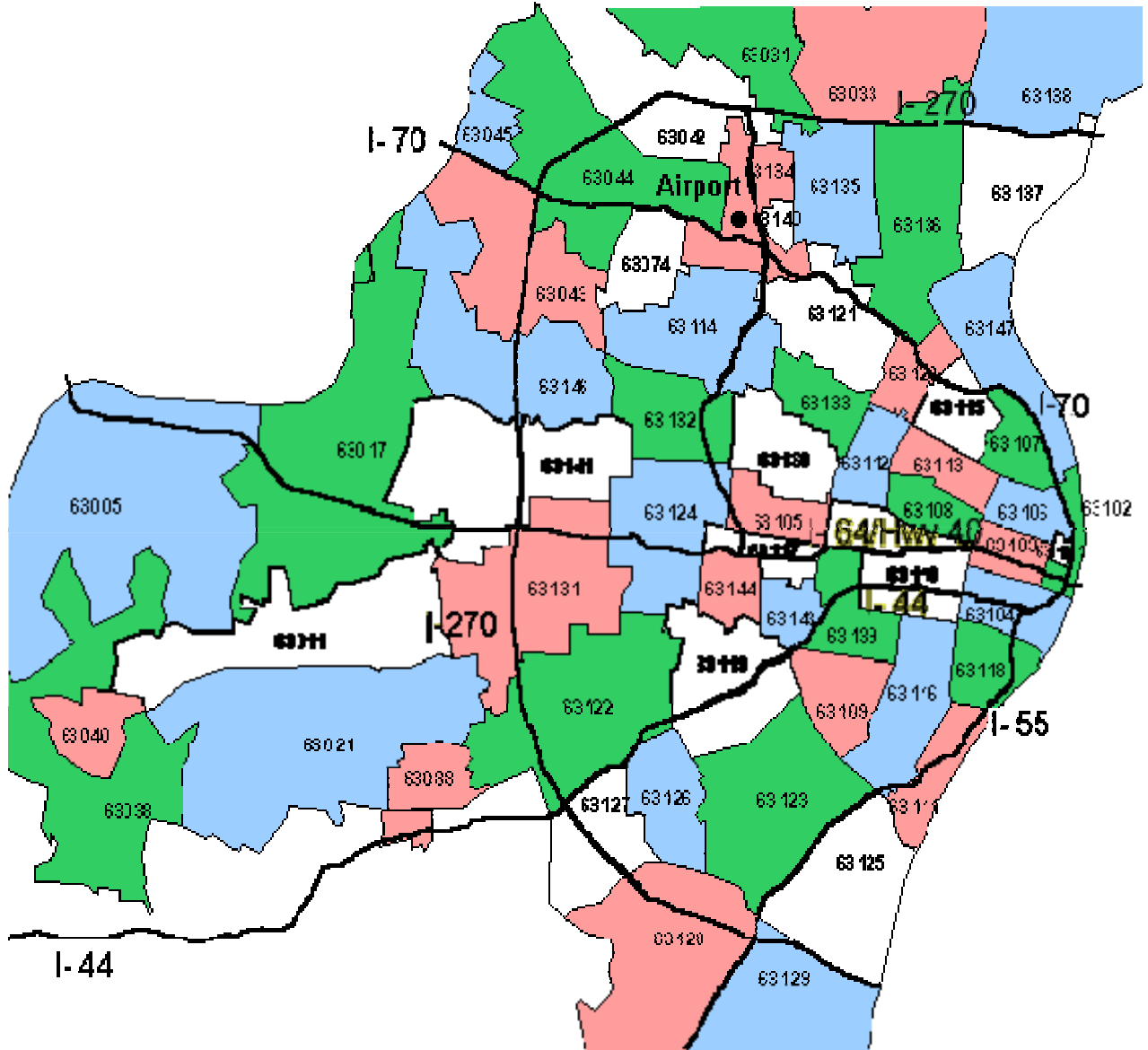
Behavioral Health Response 24/7 mental health crisis services	314-469-6644
(Missouri) Child Abuse and Neglect Hotline From inside MO From outside MO	800-392-3738 573-751-3448
(National) Child Abuse Hotline Information about abuse-related issues	800-422-4453
(Missouri) Elderly/Disabled Abuse and Neglect Hotline For elderly (age 59+) and disabled (age 18+) Info/Referral line M-F 8am-5pm	24/7 hotline 800-392-0210 800-235-5503
Emergency Contraception Hotline 24/7 recorded info and name/phone of providers of birth control	888-668-2528 (NOT2LATE)
(Illinois) Call for Help 24/7 suicide/crisis hotline – for IL residents	618-397-0963 618-397-0961 TTY
Friendship Line Mental illness/loneliness, M-F 8am-6pm	866-525-1442
Women’s Crisis Line	314-531-2003
Kids Under Twenty-One (KUTO) Teen crisis/suicide hotline staffed by teens Sun-Thurs 4pm-10pm, Fri/Sat 4pm-12am	314-644-5886 (888) 644-5886
Life Crisis Services – 24/7 suicide hotline	314-647-4357
National Domestic Violence Hotline Will send St. Louis calls to Women’s Crisis Line	800-799-7233
National Gay-Lesbian Hotline M-F 4pm-Midnight	888-843-4564
National Runaway Hotline Counselors available 24/7 for adolescents under stress	800-999-9999
Parent Stress Hotline 24/7 for parents at risk of abusing their children.	800-367-2543
Poison Center (Cardinal Glennon Hospital), 24/7	314-722-5200
Rape, Abuse, and Incest National Network (RAINN) 24/7 For non-local calls only.	800-656-4673

INFORMATION RESOURCES

United Way Call for Help M-F 8am-5pm, comprehensive referral service for greater St. Louis	314-421-4636
Catholic Charities Help Line M-F *am-4pm, referrals to agencies for food and financial assistance	314-371-4357
(Illinois) Call for Help 24/7 Information and referral line for IL residents	618-397-0996
Metrolink/Bus Information 7am-7pm, for schedules	314-231-2345
St. Louis City Service Bureau - Complaint office, city of St. Louis. M-F 8 am-5pm Re. streets, trash pick-up, building violations, etc.	314-622-4800

APPENDIX B: ST. LOUIS MAPS

ZIP CODE MAP



APPENDIX C: ST. LOUIS MAPS

ST. LOUIS MAP

